

# WonderShare FamiSafe User Guide



## Content

1. Install & Register FamiSafe on Parent’s Device .....	3
1.1 Register on parent’s phones.....	3
2. Connect Kid’s Device .....	4
2.1 Connect Kid’s Android phone and tablet .....	7
2.2 Connect Kid’s iPhone and iPad .....	11
2.3 Connect Kid’s Computer.....	17
3. Manage Kid’s Device on Parent’s Phone .....	18
3.1 Manage kid’s Android device .....	19
3.1.1 Screentime .....	19
3.1.2 Instant Block.....	22
3.1.3 App Rules .....	22
3.1.4 Scree Viewer.....	24
3.1.5 Activity Report.....	25
3.1.6 Browser History.....	26
3.1.7 Web Filter .....	27
3.1.8 YouTube App Control.....	28
3.1.9 TikTok History .....	29
3.1.10 Safe Search .....	30
3.1.11 Live Location.....	31
3.1.12 Location History .....	32
3.1.13 Geofences.....	33
3.1.14 Social Apps Detection.....	33
3.1.15 Inappropriate Pictures.....	34
3.1.16 Driving Report .....	35
3.1.17 Calls & Messages.....	37
3.1.18 SOS Alerts.....	41
3.2 Manage kid’s iOS device.....	44
3.2.1 Screentime .....	44

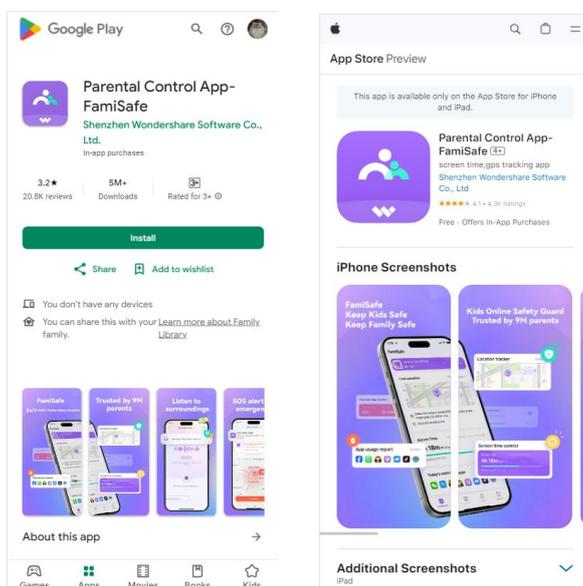
3.2.2 Instant Block.....	48
3.2.3 App Rules .....	48
3.2.4 Screen Viewer .....	49
3.2.5 Activity Report.....	51
3.2.6 Browser History.....	52
3.2.7 Web Filter .....	53
3.2.8 iOS Restrictions .....	54
3.2.9 Safe Search .....	55
3.2.10 Live Location.....	55
3.2.11 Location History .....	56
3.2.12 Geofences.....	57
3.2.13 Inappropriate Pictures.....	58
3.2.14 Driving Report .....	59
3.1.15 Calls & Messages.....	61
3.1.16 SOS Alerts.....	63
4. How to uninstall FamiSafe.....	66
4.1 Uninstall FamiSafe from parent’s devices .....	66
4.1.1 Uninstall FamiSafe from parent’s Android device .....	66
4.1.2 Uninstall FamiSafe from parent’s iOS device.....	66
4.2 Uninstall FamiSafe from kid’s device .....	66
4.2.1 Uninstall FamiSafe Kids from kid’s Android devices .....	66
4.2.2 Uninstall FamiSafe Kids Plus from kid’s Android devices.....	67
4.2.3 Uninstall FamiSafe Kids from kid’s iOS devices.....	68
4.2.4 Uninstall FamiSafe Kids from kid’s Kindle Fire devices .....	69
4.2.5 Uninstall FamiSafe Kids from kid’s Windows devices.....	70
4.2.6 Uninstall FamiSafe Kids from kid’s Mac devices .....	70

# 1. Install & Register FamiSafe on Parent's Device

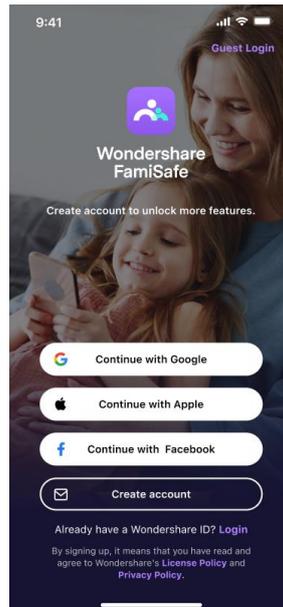
## 1.1 Register on parent's phones

Here are the steps to register a FamiSafe account on **parent's phone**.

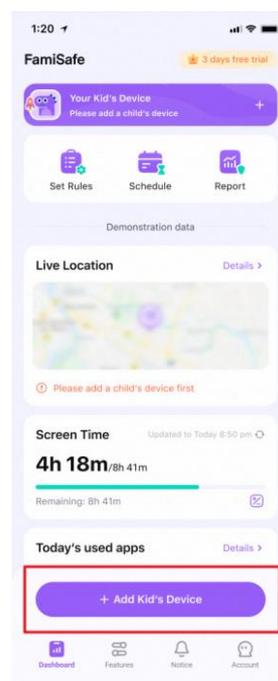
Step 1: Download FamiSafe from Google Play or App Store, or visit <https://famisafe.wondershare.com/main/login> directly through your browser.



Step 2: Launch FamiSafe on your devices, you can choose to create a FamiSafe account using your email address or continue with third party accounts. FamiSafe supports third-party log in via Google, Facebook, and Apple Account (for iOS devices only).



Step 3: Once the account has been successfully registered, users will be directed to the Dashboard page. Tap the button at the bottom of the Dashboard to start connecting your first device!



## 2. Connect Kid's Device

Before you start connect a device, you need to have access to the device you wish to control and download FamiSafe Kids on that device. FamiSafe offers comprehensive management and control solutions for a wide range of devices, including iPhone, iPad, Android phones, tablets, Windows



FamiSafe

computers, Mac computers, Chromebooks, and Kindle Fire.

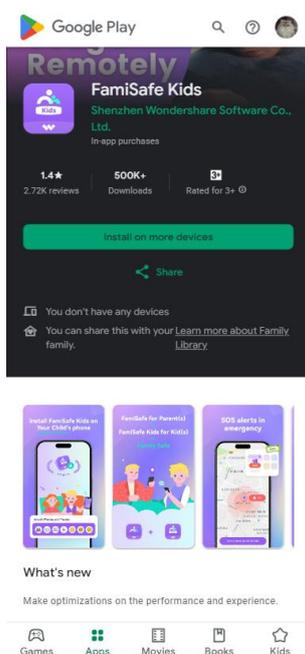
For iPhone, iPad, please download FamiSafe Kids through Appstore (search *FamiSafe Kids*):

<https://apps.apple.com/us/app/parental-control-app-famisafe/id1385417904>



For Android phones and tablets, please download FamiSafe Kids through Google Play Store (search *FamiSafe Kids*):

[https://play.google.com/store/apps/details?id=com.wondershare.famisafe.kids&hl=en\\_US](https://play.google.com/store/apps/details?id=com.wondershare.famisafe.kids&hl=en_US)



For Kindle Fires, please download FamiSafe Kids (also called FamiSafe Jr) through Amazon App Store (search *FamiSafe Jr*):

## FamiSafe Jr - Parental Control App

by Wondershare Technology Group Co., Ltd  
★ ★ ★ ★ ☆ 192 Customer ratings · Guidance Suggested



Price: **Free Download**  
Sold by: Amazon.com Services, Inc  
Languages Supported: English, French, German, Italian, Japanese, Korean, Portuguese, Spanish

**Install On Kids' Devices To Protect**

Get App

Learn how buying works

By placing your order, you agree to our Terms of Use

**Preview**

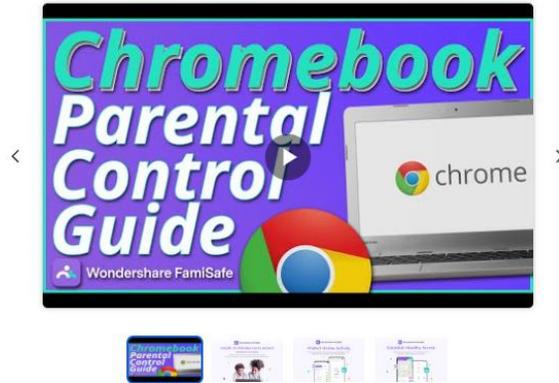


For Windows computers and Mac computers, please download FamiSafe Kids from <https://i.famisafe.com>.

More available downloads

 Windows 	 Mac OS 	 Android 	 iOS 
 Amazon Kindle 	 Chrome OS 		

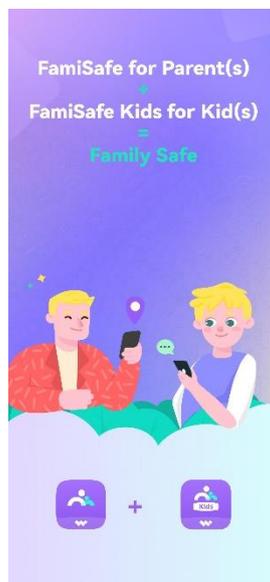
For Chromebooks, please download FamiSafe Kids (also called FamiSafe Jr) from Chrome Store (Search *FamiSafe Jr*):



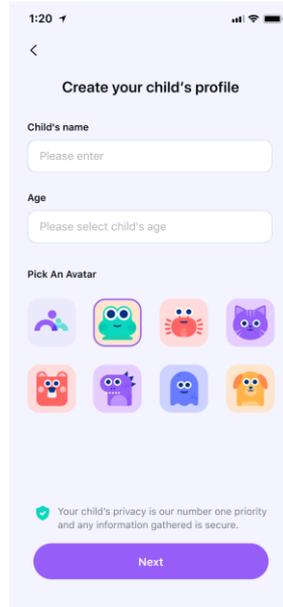
## 2.1 Connect Kid's Android phone and tablet

Video Demonstration: <https://youtu.be/A-o6efGzZEQ>

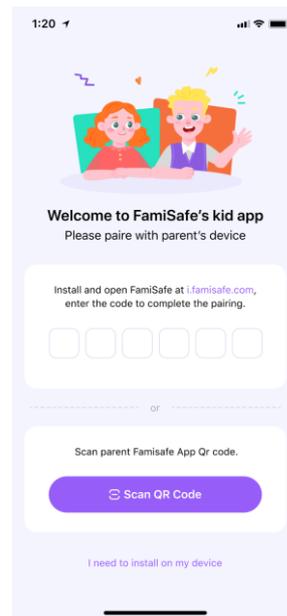
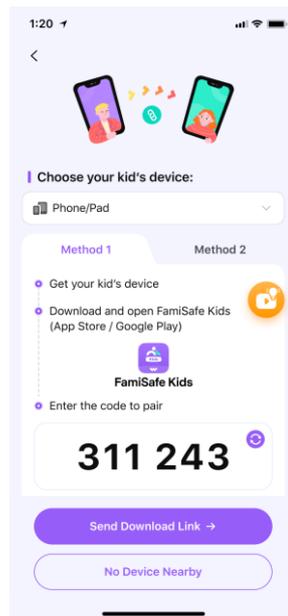
Step 1: Launch FamiSafe on your phone and start FamiSafe Kids on the device you wish to manage (That is, launch the parent version of FamiSafe and the child version, FamiSafe Kids, on two separate devices).



Step 2: On your phone, tap "Add Kid's Device" and enter your child's basic information (nickname, avatar, and age).



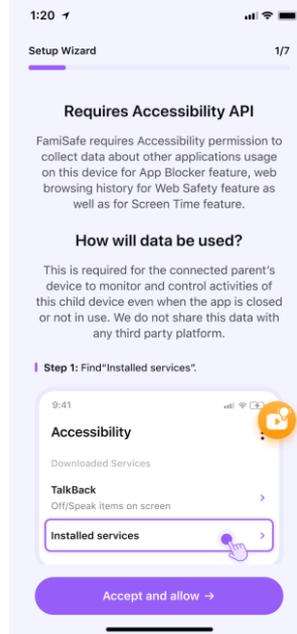
Step 3: After completing the entry of your child's information, you will receive a pairing code and a QR code for pairing. You can choose either method to connect the device.



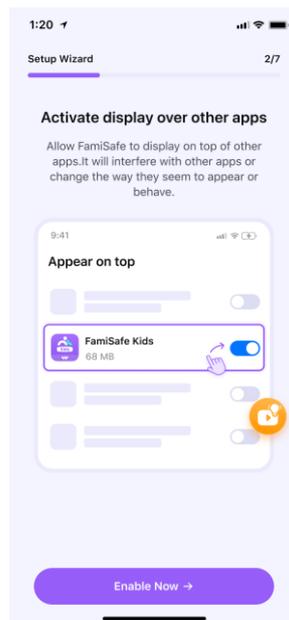
*FamiSafe on Parents' phone      FamiSafe Kids on Kid's phone*

Step 4: After you complete the pairing, you will need to grant certain access to FamiSafe Kids to ensure its smooth operation.

- (1) Activate Accessibility to allow FamiSafe Kids to access the needed information.



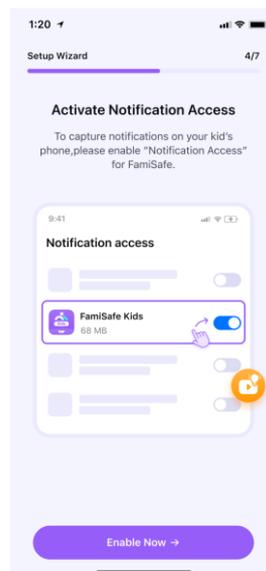
(2) Activate display over other apps to allow FamiSafe Kids to display on other apps when they are blocked.



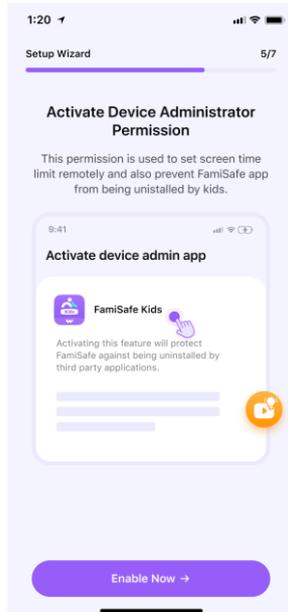
(3) Activate App Supervision to get detailed app activity report.



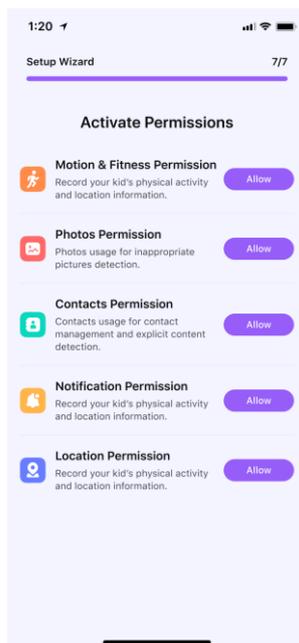
(4) Activate Notification Access to allow FamiSafe to monitor the notification on the kid's phone.



(5) Activate Device Administrator Permission to set screen time limit remotely and prevent FamiSafe from being uninstalled by kids.



(6) Some Android devices have battery saving or battery optimization settings. For these devices, you need to allow FamiSafe to stay active in the background. Activate Contact List & Location Permissions, tap Allow on the pop-up window.



Now you are all set. Now you can head back to your device to start setting up rules and check details of your kid's Android device.

## 2.2 Connect Kid's iPhone and iPad

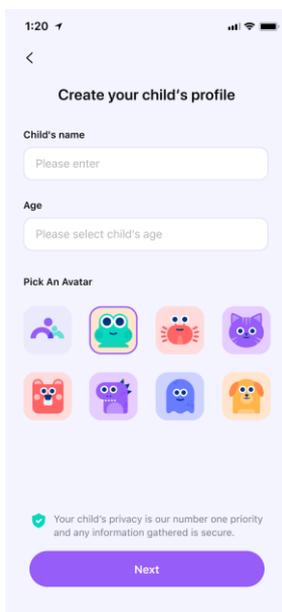
Video Demonstration: <https://www.youtube.com/watch?v=ltEBDQ4J6eo>



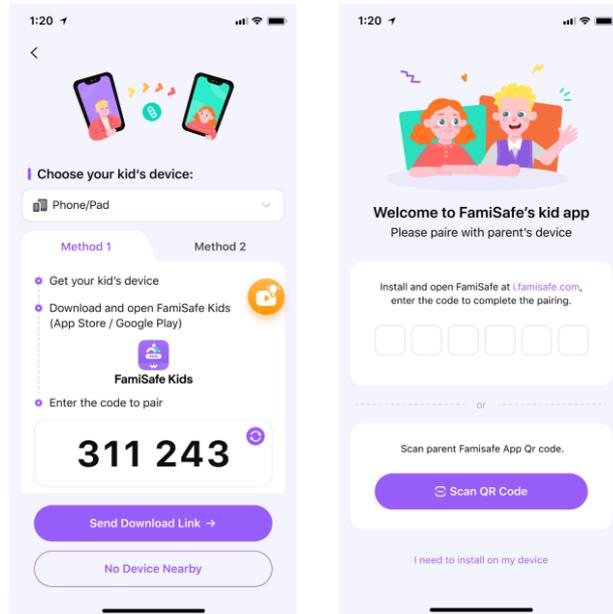
Step 1: Launch FamiSafe on your phone and start FamiSafe Kids on the iPhone or iPad you wish to manage (That is, launch the parent version of FamiSafe and the child version, FamiSafe Kids, on two separate devices).



Step 2: On your phone, tap “Add Kid’s Device” and enter your child’s basic information (nickname, avatar, and age).



Step 3: After completing the entry of your child’s information, you will receive a pairing code and a QR code for pairing. You can choose either method to connect the device.

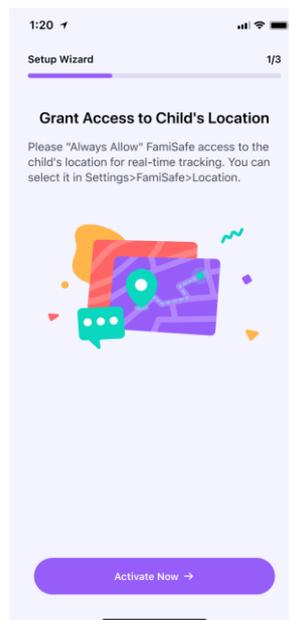


*FamiSafe on Parents' phone*

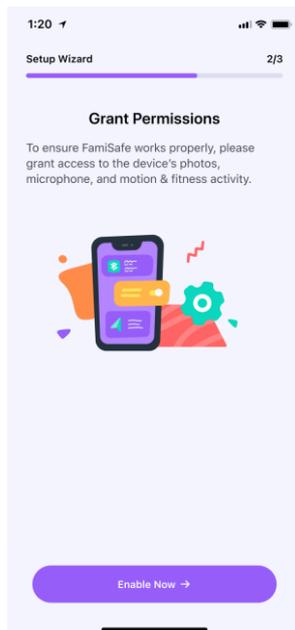
*FamiSafe Kids on Kid's phone*

Step 4: After you complete the pairing, you will need to grant certain access to FamiSafe Kids to ensure its smooth operation.

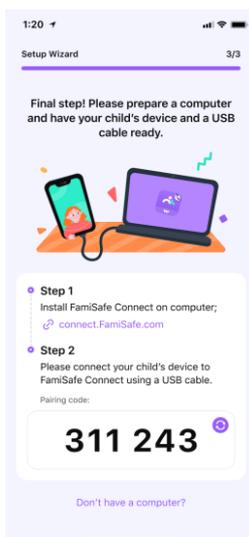
(1) Activate Location Tracking so that FamiSafe Kids can track the kid's location. Please note that there will be two pop-up windows requesting access to your location. It is essential that you choose "Always Allow" in the second pop-up to enable us to track your child's geographical location information in real time.



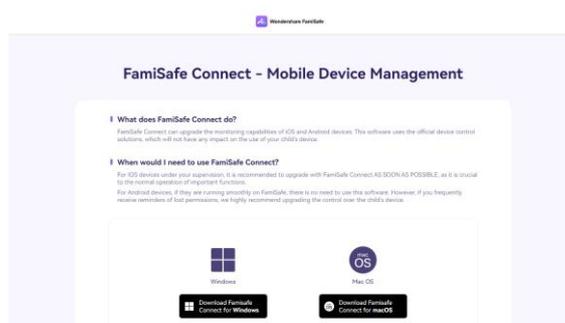
(2) FamiSafe Kids will ask for permission for Microphone and Photo, please tap Allow when you receive the pop-up request.



(3) Starting from this step, you will need to use a computer device (if you don't have a computer, please skip directly to step 5).



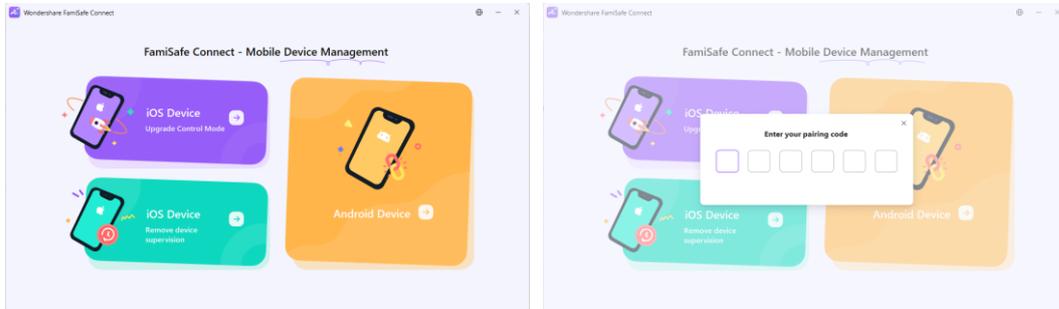
First, turn on your computer and visit <https://connect.famisafe.com/> to download our assistant utility software *FamiSafe Connect*.



<https://connect.famisafe.com/>



After the download is complete, click on "iOS Device (Upgrade Control Mode)" to proceed with the upgrade of your device's control settings. You may be prompted to enter a matching code, which can be found on the parent's FamiSafe App.



*FamiSafe Connect*

Please have a USB cable ready to connect the child's device to FamiSafe Connect. Then, follow the instructions provided by FamiSafe Connect to complete each step of the process. Once the upgrade is complete, the child's device will be restarted. If you see a white loading bar during the restart, this is a normal occurrence.



At this point, the upgrade for the iPhone and iPad has been fully completed. If you notice that the apps on the screen are in a gray loading state, please do not worry. Just wait for a while, and everything will return to normal.

Step 5: If you currently do not have a computer available, we have provided an alternative solution. However, please note that the functionality available through this alternative method is somewhat limited. We still recommend that you complete the upgrade using the computer software as soon as conditions permit.

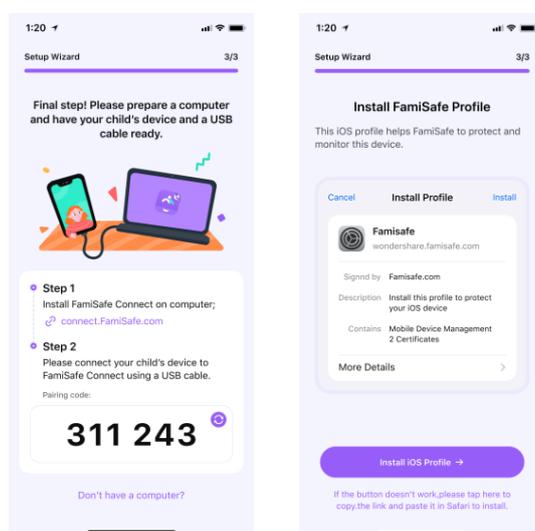
	Basic Pairing	FamiSafe Connect
Location Service (Live Location, Location history,	√	√



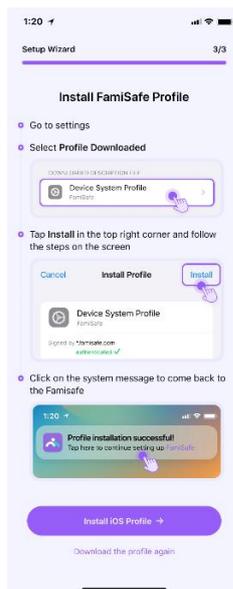
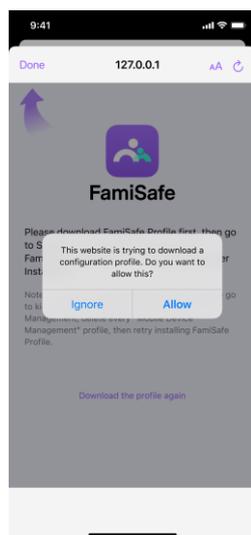
FamiSafe

Geofence, Driving Report)		
YouTube Detection	√	√
Screen Viewer	√	√
Inappropriate Pictures	√	√
Safe Search & Web Filter	√	√
Instant Block	√	√
App Rules	×	√
Screentime	√ (Only Downtime)	√
iOS Restrictions	×	√
Browser History	√	√
Activity Report	×	√

(1) Tap on "Don't have a computer?" at the bottom of the page to proceed to the next page. Then Tap on "Install iOS Profile," and FamiSafe Kids will launch Safari to download the Profile file.



(2) Tap Allow to proceed. If you are using iOS 14 or later version, please make sure that you download the Profile file using Safari. Or the file may not be able to be opened. After the Profile is downloaded. Go to Setting > Downloaded Profile to find FamiSafe Profile.



(3) Tap on FamiSafe Profile tap Install. Enter your kid’s iOS device’s passcode, a window will pop up to ask whether to trust Remote Management, tap Trust.

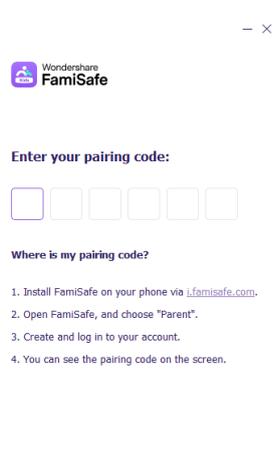
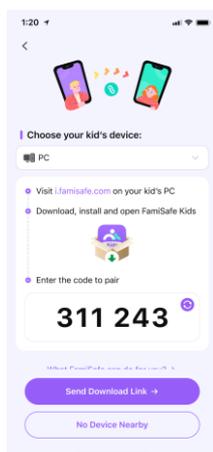
(4) Now you are all set. Now you can head back to your device to start setting up rules and check details of your kid’s iPhone or iPad.

## 2.3 Connect Kid’s Computer

Step 1: Obtain the computer device you want to supervise and visit <https://i.famisafe.com> to download the FamiSafe Kids software that is compatible with your device type.

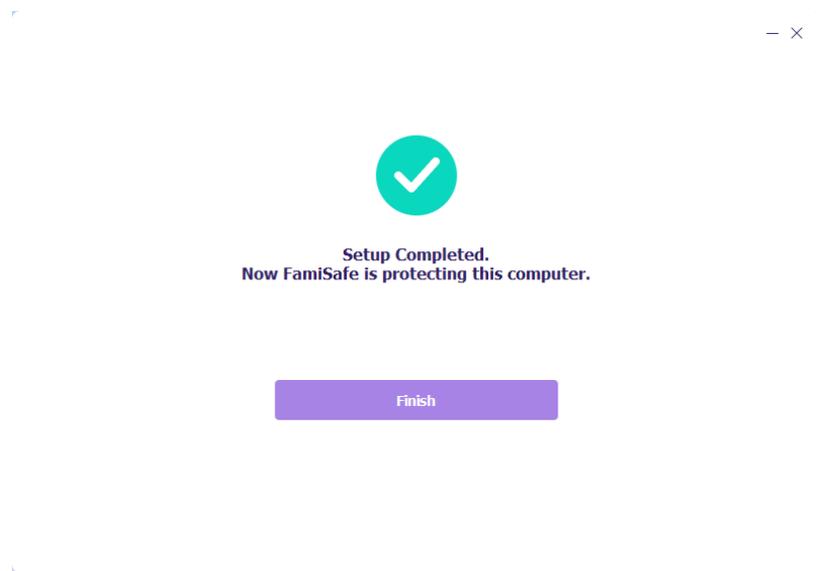
Step 2: After the download is complete, double-click the FamiSafe Kids installer.

Step 3: Once the installation is successful, please locate the pairing code for the computer on the parent's end (do not confuse it with the matching code for the mobile phone), and enter it into the interface on the child's end.





Step 4: You may need to re-enter the basic information of the child, and we will use the information from your most recent entry as the result. Now your kid' PC is set up with FamiSafe's parental controls.



### 3. Manage Kid’s Device on Parent’s Phone

FamiSafe supports the management of 6 types of devices. For a detailed list of features, please refer to the table below:

	Android	iOS	Mac	Windows	Kindle fire	Chromebook
Live Location	✓	✓	--	--	--	✓
Location History	✓	✓	--	--	--	✓
Geofence	✓	✓	--	--	--	✓
Driving report	✓	✓	--	--	--	--
One-way Audio	✓	--	--	--	--	--
SOS Alerts	✓	✓	--	--	--	--
Screentime	✓	✓	✓	✓	✓	✓
App Rules	✓	✓	✓	✓	✓	✓
Activity Report	✓	✓	✓	✓	✓	✓
YouTube App Control	✓	--	--	--	--	✓



FamiSafe

TikTok History	√	--	--	--	√	√
Calls & Messages	√	√	--	--	--	--
iOS Restrictions	--	√	--	--	--	--
Screen Viewer	√	√	--	--	--	--
Social Apps Detection	√	--	--	--	--	√
Web Filter	√	√	√	√	√	√
Safe Search	√	√	--	--	√	√
Inappropriate Pictures	√	√	--	--	--	--

### 3.1 Manage kid's Android device

Android OS is the most-used operation system in the world. FamiSafe let parents keep an eye on kids' online activities to keep them safe online with its comprehensive features. For Android devices, FamiSafe supports up to 18 features: (1) Screentime, (2) Instant Block, (3) App Rules, (4) Screen Viewer, (5) Activity Report, (6) Browser History, (7) Web Filter, (8) YouTube App Control, (9) TikTok History, (10) Safe Search, (11) Live Location, (12) Location History, (13) Geofences, (14) Social Apps Detection, (15) Inappropriate Pictures, (16) Driving Report, (17) Calls & Messages, (18) SOS Alerts.

Let's see how to set up rules and configure rules for the above-mentioned features.

#### 3.1.1 Screentime

##### What you can do with FamiSafe's Screen Time:

Provide 4 types of screen usage reports: Daily, 7 Days, 15 days, and 30 days for parents.

Set up a screen time limit for the devices.

Check how much time has been spent on one specific app or one type of apps.

Set up Downtime to block the chosen app during a particular time or at specific locations.

##### Where you can find the feature:

Dashboard or Features -> Screentime



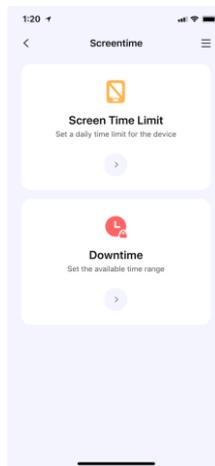
**How to use:**

Step 1: Locate the entry for the Screentime feature.

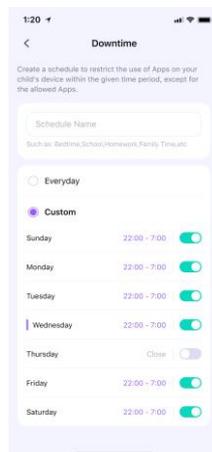
Step 2: Select the type of rule you wish to set—either Downtime or Screen Time Limit.

Downtime refers to the period during which phone usage is restricted, which is ideal for setting during times when children should be sleeping or studying. Screen Time Limit, on the other hand, refers to the total daily duration that children are allowed to use their phones, helping to prevent excessive screen time engagement.

If you wish to set Downtime, please proceed to Step 3; if you intend to set a Screen Time Limit, please skip directly to Step 4:

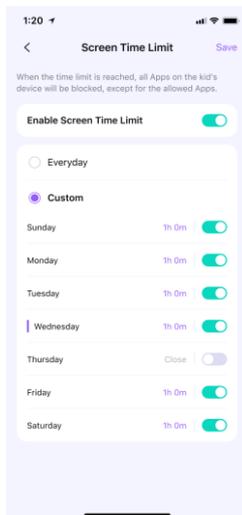


Step 3: For Downtime, first enter or choose a name for the Downtime. Then set a time period to apply the schedule for a specific time (Choose the Start Time and End Time). You can choose to use the same schedule for every day or customize the schedule for different periods of different dates.

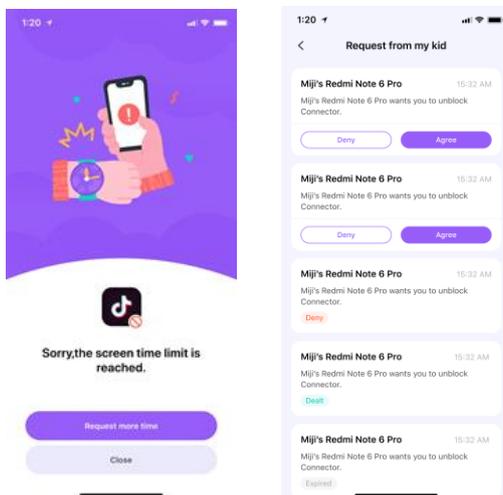


Step 4: For the Screen Time Limit feature, once the toggle is switched on, you can set a daily

usage limit for your child's screen time. You can choose to use the same time limit for every day or customize the time limit for different dates.



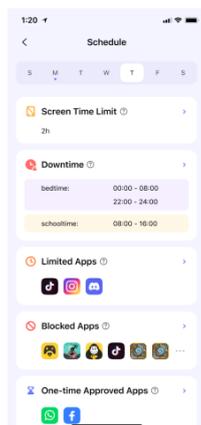
Step 5: When your child reaches the time limit or Downtime, the apps on their device will be covered by a screen overlay (as shown in the figure below), reminding the child it's time to put the phone down. Of course, they can also send a request through the button at the bottom of the overlay. You will receive a notification and can handle the request from your child in the Notice section.



Step 6: Please note that Allowed apps will not be subject to any of the restrictions. However, for the Screen Time Limit, the duration spent on Allowed apps will count towards the total available screen time.

Step 7: Finally, you can review the time rules set for your child in the Schedule section of the Dashboard. The entrance to Schedule will also be displayed on the home page of the child's app, making it convenient for you and your child to jointly establish a good habit of mobile

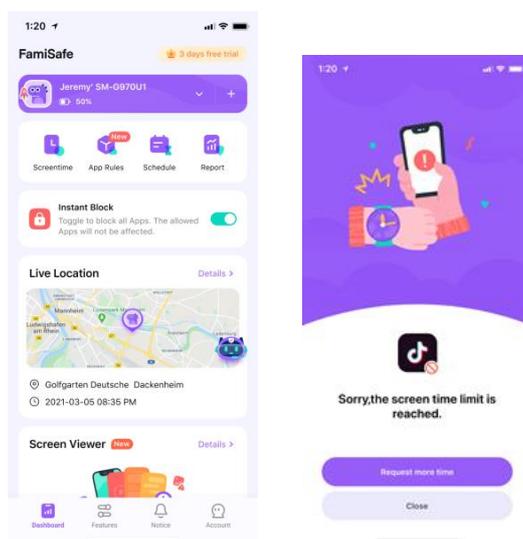
phone usage.



### 3.1.2 Instant Block

#### What you can do with FamiSafe's Instant Block:

Block all apps on one tap by using the Instant Block feature. However, please note that apps such as telephone, which have been added to the “Allowed Apps”, will not be affected by the instant block feature, and children can still use them.



When Instant block is in effect, a screen overlay will appear when the child attempts to open an app on their phone, indicating that the app is currently locked.

### 3.1.3 App Rules

#### What you can do with FamiSafe's App Rules:

Review the apps installed on the child's device along with their corresponding detailed



information.

Apply management to the apps, including blocking, setting them as whitelisted, and setting time limits.

Prevent children from using newly installed apps without parental permission.

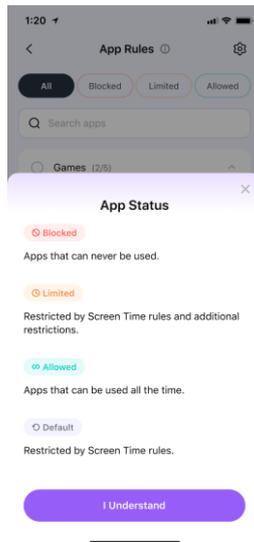
**Where you can find the feature:**

Dashboard or Features -> App Rules

**How to use:**

Step 1: Locate the entry for the App Rules feature.

Step 2: Browse through the apps installed on the child's device to assess if there is a need to set rules. Generally, we recommend focusing on apps that are age-rated 17+, especially those related to dating, gaming, and social networking. For educational and learning software, if necessary, you can set them as part of the Allowed apps list, ensuring that such apps will not be restricted along with others.



Step 3: You can view your established rules in the Schedule section of the Dashboard. Additionally, you have the flexibility to adjust the rules you've set at any time.

Step 4: If your child downloads new apps from the Google Play, you will receive timely notifications accordingly. Should you prefer that your child does not use newly downloaded apps without your consent, you can tap the entry located at the top right corner of the page to activate the corresponding controls.



### 3.1.4 Scree Viewer

#### What you can do with FamiSafe's Screen Viewer:

Capture the screen activity of your child's device in the form of images.

Support for manually obtaining instant screenshots and automatically obtaining screenshots at intervals (every 5-30 minutes).

Identify inappropriate content in the screenshots and trigger alerts.

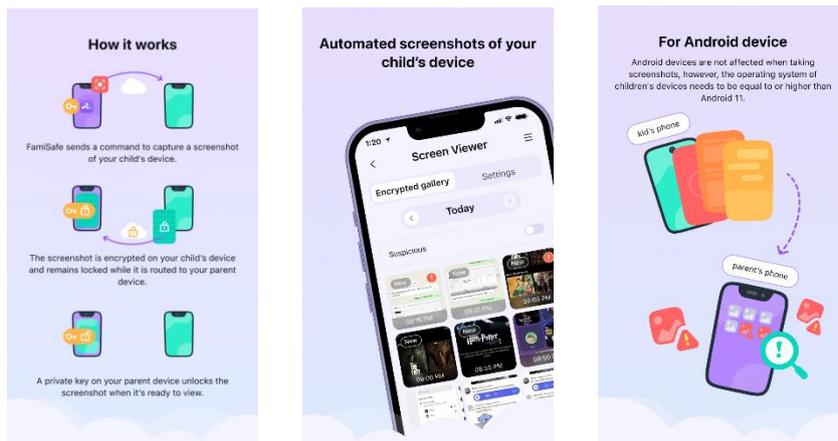
#### Where you can find the feature:

Dashboard or Features -> App Rules

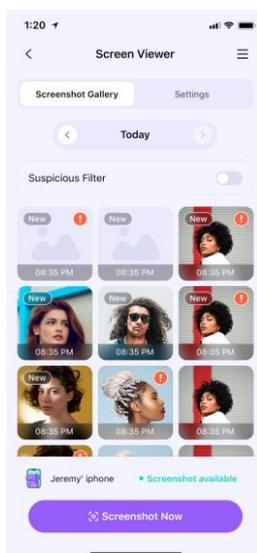
#### How to use:

Step 1: Navigate to the Screen Viewer feature's internal page and toggle the switch to activate the function.

Step 2: You can opt to capture a screenshot immediately or tap on Settings to establish a schedule for periodic screenshot capture. Please note that the prerequisite for capturing the screen is that the child's phone is in use. If the child has temporarily locked the phone, the indicator representing the child's online status will turn gray, and you will be prompted that the child's device is currently not in use. In this situation, you will not be able to use screenshot functionality, and scheduled screenshots will not be taken.



Step 3: If your child is browsing content with a high degree of skin exposure that is considered sensitive and captured by Screen Viewer, this screenshot will be marked with an exclamation point for your reference.



### 3.1.5 Activity Report

#### What you can do with FamiSafe's Activity Report:

Check the daily phone usage details in a timeline format.

Provide information about when and what apps are used, or which websites are visited.

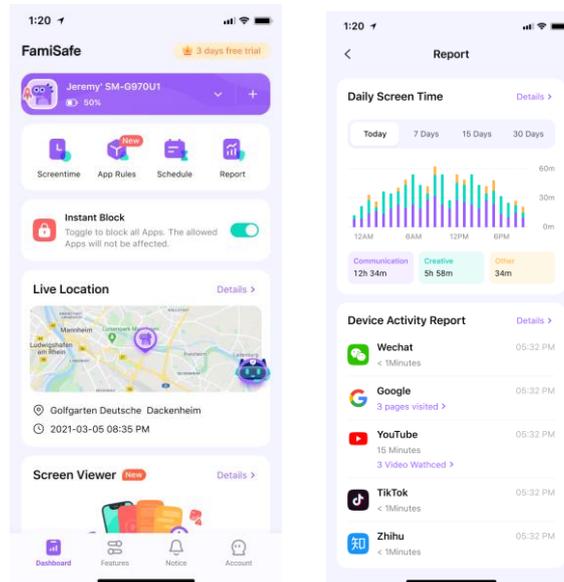
Check the activity report history of previous date. FamiSafe will store activity record of the previous 3 months.

#### Where you can find the feature:



Dashboard -> Report -> Activity Report

Features -> Activity Report



### 3.1.6 Browser History

#### What you can do with FamiSafe's Browser History:

View kid's browser history.

Set visited websites as an exception to be blocked or allowed.

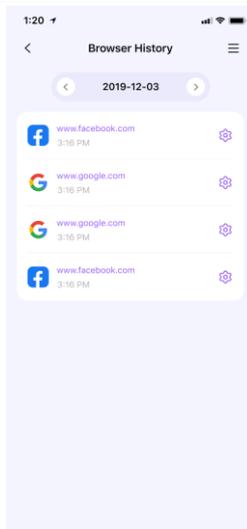
#### Where you can find the feature:

Dashboard -> Report -> Recent Browser History

Features -> Browser History

#### How-to-Use:

Step 1: Locate the entry for Browser History and scroll through to view the details of the websites your child has visited. Please note that this feature only works with certain browsers like Chrome, Firefox, and Microsoft Edge.



Step 2: Tap the icon beside the website address to set the website as an exception, and you can choose to block or allow it.

Step 3: Tap on the "<" or ">" to check browser history of the previous/next day or tap on the date to check the history of a specific day.

### 3.1.7 Web Filter

#### **What you can do with FamiSafe's Web Filter:**

Block websites by category, FamiSafe's database has more than 10 categories of websites.

Parents can block the category they do not want their kids to access.

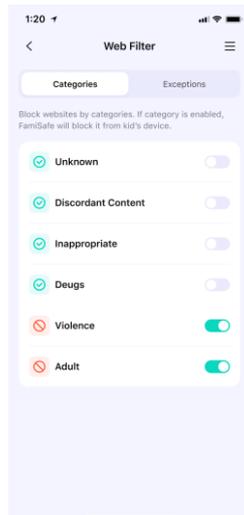
Block or allow websites by adding Exceptions.

#### **Where you can find the feature:**

Features -> Web Filter

#### **How-to-Use:**

Step 1: Launch FamiSafe > Tap Features > Tap Web Filter



Step 2: Under Categories, toggle on the switch next to the website category you would like to block. Please note that this feature is only effective for certain browser apps, such as Chrome, Firefox, and Microsoft Edge.

Step 3: Under Exceptions, tap Add Exception to add a website, choose whether to block or allow access to it.

### 3.1.8 YouTube App Control

#### What you can do with FamiSafe's YouTube App Control:

Check the YouTube app watch history.

Block inappropriate YouTube videos or channels.

Monitor and detect any suspicious text in the description, title, comments of the videos watched, posted, or commented by your kids.

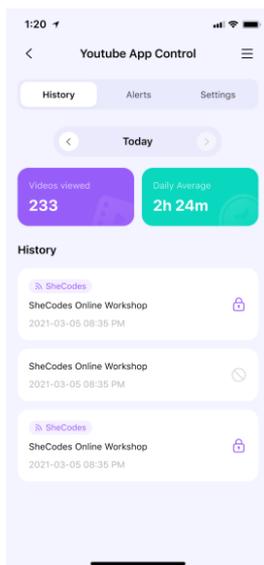
#### Where you can find the feature:

Features -> YouTube App Control

#### How-to-Use:

Step 1: Tap on Features > Tap YouTube App Control.

Step 2: Tap on History to view your child's watch history on the YouTube app. To block a video, tap the lock icon next to the watch history. Tapping on the video's title will open the specific video link in the browser.



Step 3: To view history or potential issues of different days, you can tap on the "<" or ">" to move to the previous or next day or tap the date to choose the date you would like to check.

### 3.1.9 TikTok History

#### What you can do with FamiSafe's TikTok History:

Check your kid's TikTok usage history and know what videos the kid watched.

#### Where you can find the feature:

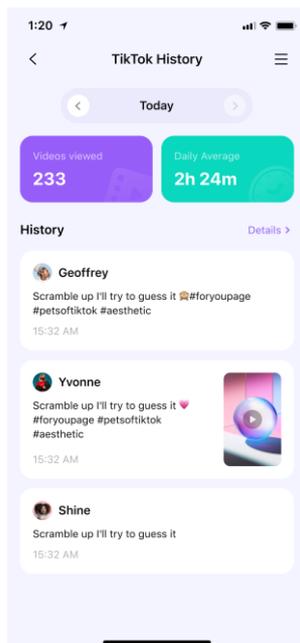
Features -> TikTok History

#### How-to-Use:

Step 1: Tap Features > TikTok History.

Step 2: Scroll to view the TikTok History, tap on the "<" or ">" to check the TikTok History of the previous or next day.

Step 3: Tap the date to choose the date you would like to check.



### 3.1.10 Safe Search

#### What you can do with FamiSafe's Safe Search:

FamiSafe Safe Search blocks search results with explicit content.

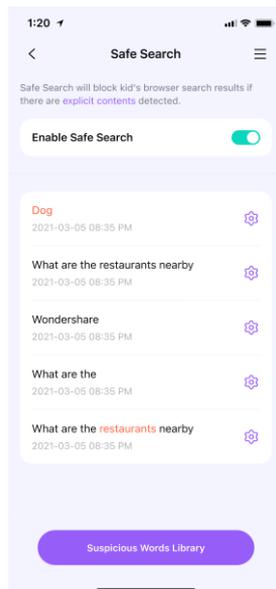
#### Where you can find the feature:

Features -> Safe Search

#### How-to-Use:

Step 1: Tap Features > Safe Search.

Step 2: Toggle on the switch next to Enable Safe Search to enable the feature. Please note that this feature is only effective for certain browser apps, such as Chrome, Firefox, and Microsoft Edge.



Step 3: Under Search History, you can view the history of the blocked search terms. By tapping on the icon next to the blocked search term to block or unblock it.

Step 4: To manage the suspicious word library, you can click the button at the bottom, then proceed to the page to review and manage the suspicious words you wish to monitor.

### 3.1.11 Live Location

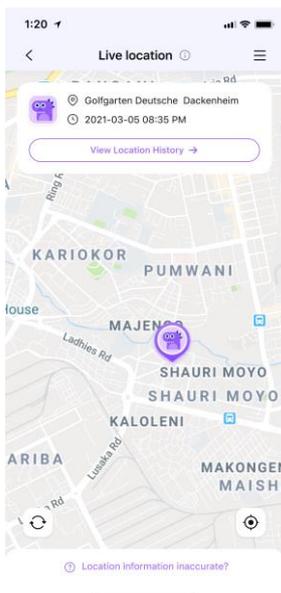
#### What you can do with FamiSafe's Live Location:

You can check the current location of your kid's device using FamiSafe's real-time location feature.

#### How-to-Use:

Step 1: Real-time location will display under Home, or you can go to Features > Realtime Location to check.

Step 2: Tap on the Refresh icon on the right top corner to refresh your kid's location.



### 3.1.12 Location History

#### What you can do with FamiSafe's Live Location:

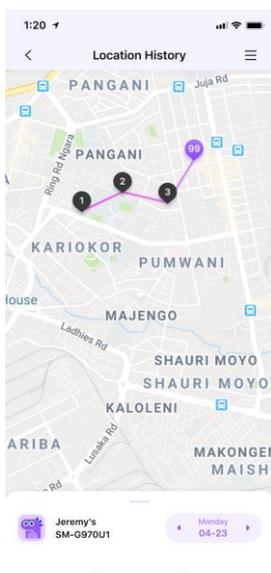
FamiSafe's Location History feature allows you to check where your kids have been and view location history of the past 30 days.

#### How-to-Use:

Step 1: Tap Features and then tap Location History.

Step 2: You can check the location history in timeline form.

Step 3: Tap on "<" or ">" to check the location history of the previous or next day. Or tap on the date to choose the date you would like to check.



### 3.1.13 Geofences

#### What you can do with FamiSafe's Geofence:

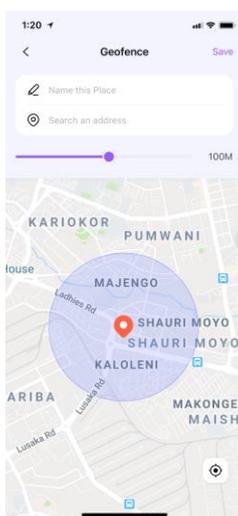
You can set up a specific area to get notified when kids enter or leave the area using FamiSafe's Geofences.

#### How-to-Use:

Step 1: Tap Features > Geofences.

Step 2: Tap Add to add a geofence. Enter a name for the geofence and search for the location you would like to set as a geofence.

Step 3: Choose the range you would like to apply to the geofence area and tap Save.

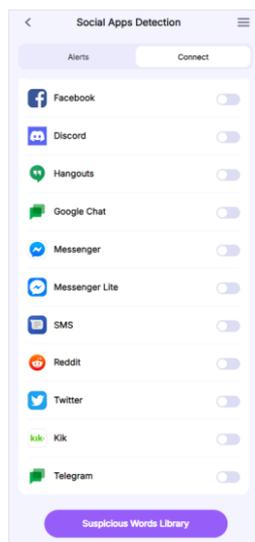


Step 4: You will get notified under Notice when your kids enter or leave the area you set up.

### 3.1.14 Social Apps Detection

#### What you can do with FamiSafe's Explicit Content Detection:

Monitor up to 11 social media platforms: SMS, WhatsApp, Messenger, Messenger Lite, YouTube, Instagram, Facebook, X (Twitter), Kik, Snapchat, Discord, Hangouts, Telegram, Reddit and detect any explicit content.



If explicit content is found, parents can review the messages.

**How-to-Use:**

Step 1: Tap on Features > Explicit Content Detection.

Step 2: Select the app you wish to monitor, and FamiSafe will initiate supervision for that application. If sensitive keywords are detected during the monitoring process, we will send out an alert.

Step 3: The alert will be sent as a notification to your phone, where you can find it in the Notice section.

### 3.1.15 Inappropriate Pictures

**What you can do with FamiSafe's Inappropriate Pictures:**

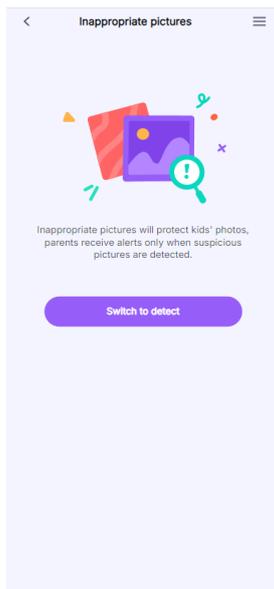
Detect photos in your kid's album that contain adult content. Please note that we can only inspect photos saved locally. Inappropriate content encountered during your child's daily browsing will primarily rely on the Screen Viewer for identification.

The detected photo will be uploaded to the parent's end for further review.

**How-to-Use:**

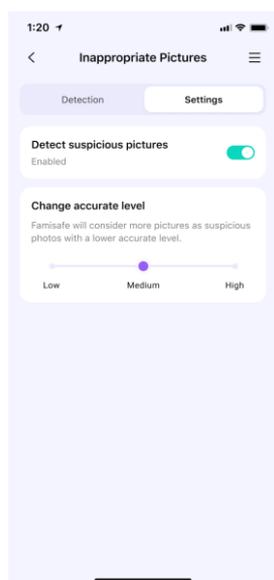
Step 1: Tap Features and then tap Inappropriate Pictures.

Step 2: Turn the toggle on next to Enable the switch to detect to monitor suspicious pictures on your kid's device.



Step 3: Tap on the setting icon on the right top corner and then tap Settings.

Step 4: Choose the accurate level. The higher level you set up, the fewer photos will be considered suspicious.



Step 5: You can manage suspicious photos by tapping on the setting icon > Edit.

Step 6: Select the photo you would like to delete and tap the dustbin icon on the right top corner.

### 3.1.16 Driving Report

#### What you can do with FamiSafe's Driving Report:

Get detailed insights into your teen's driving behavior. Check information like the highest



speed, number of over speeds, hard braking, and more for each single driving record.

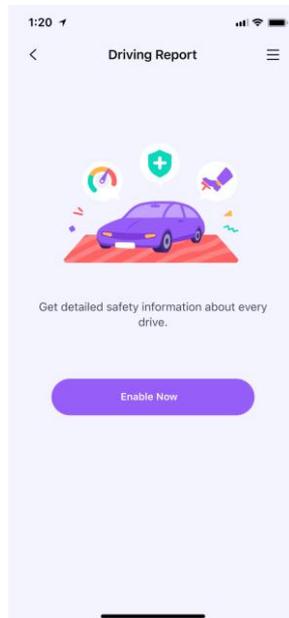
View the driving routine of each trip.

Please be aware that this feature is not only triggered when your child is driving a vehicle. If your child is a passenger, the travel trajectory while riding in a vehicle will also be uploaded as a driving report, and it will monitor whether the vehicle has exceeded speed limits or made any hard braking maneuvers.

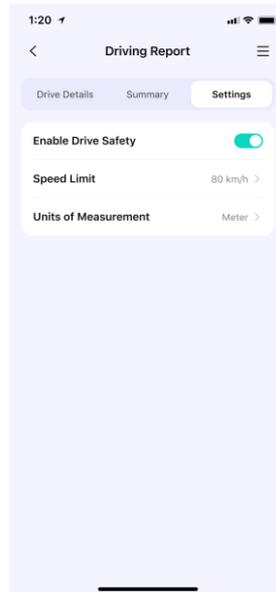
**How-to-Use:**

Step 1: Tap Features > Driving Report.

Step 2: Tap Enable to enable the feature and get to know your kid's driving behaviors.

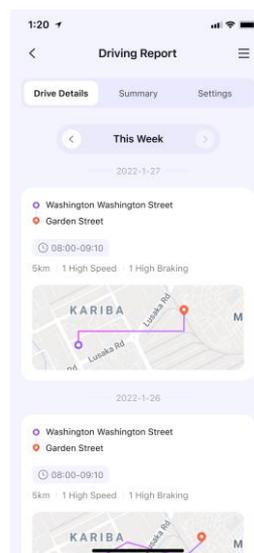


Step 3: Set the speed limit so that FamiSafe will record the number of over speeding.



Step 4: Tap the Driving Details to view the driving information of each trip.

Step 5: Tap Weekly Summary to view the weekly report. You can tap the < or > to view the report of past weeks.



### 3.1.17 Calls & Messages

#### What you can do with FamiSafe's Calls & Messages:

FamiSafe can collect messages and call logs from a child's device and display them on a timeline for parent users.

Monitor messages for inappropriate content and notify parent users accordingly.

It also supports setting up a blacklist to prevent the child from contacting specific phone



numbers.

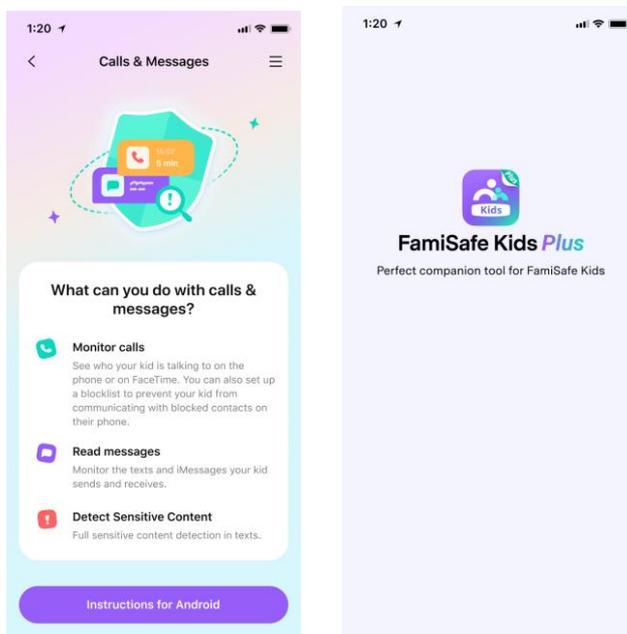
**Where you can find the feature:**

Features -> Calls & Messages

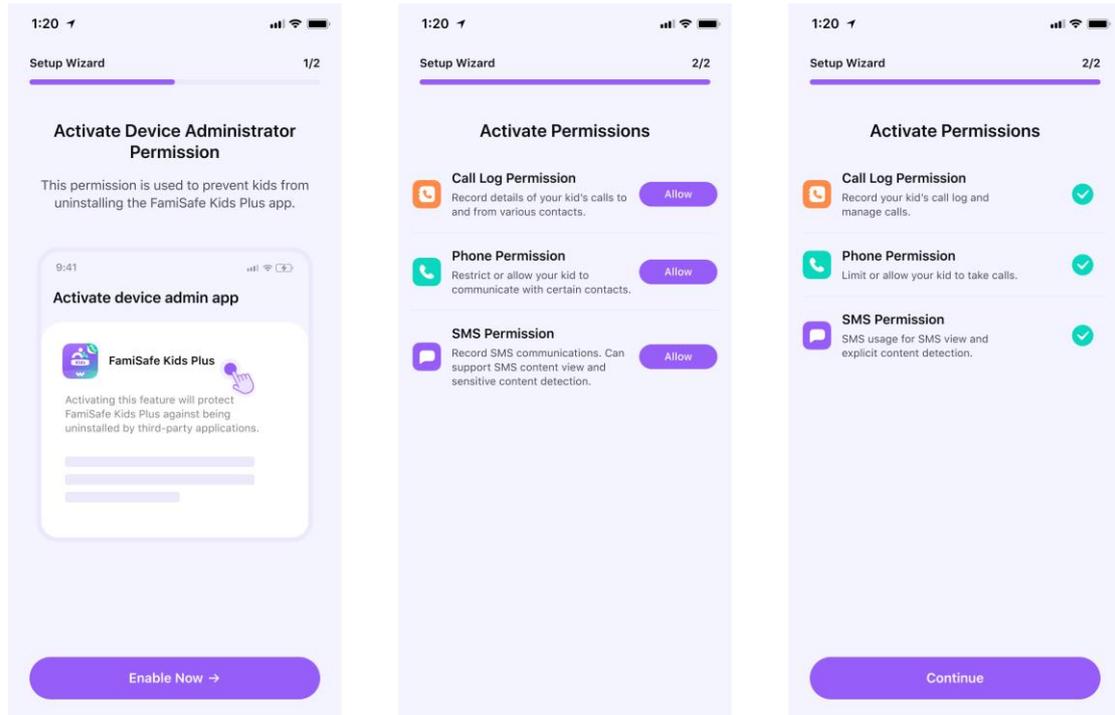
**How-to-Use:**

Step 1: Launch FamiSafe > Tap Features > Tap Calls & Messages

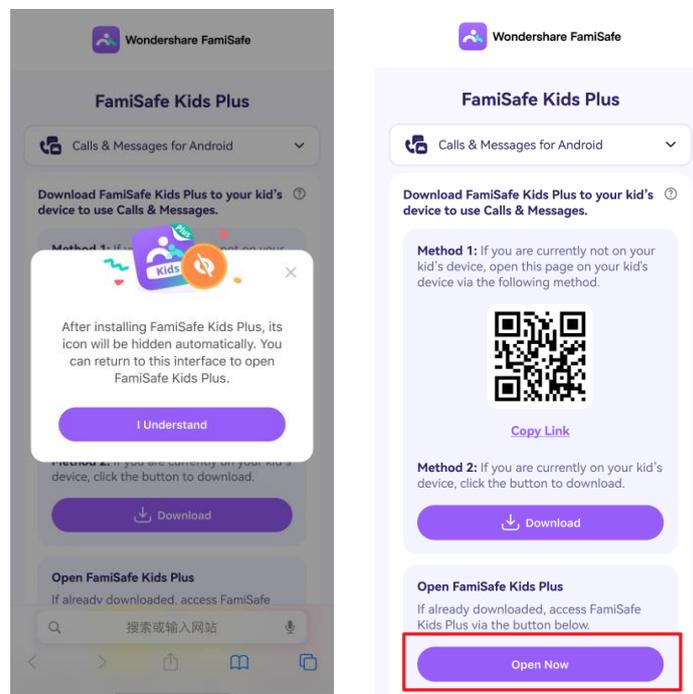
Step 2: Due to Google Play's policy requirements, we are unable to directly request call and message permissions for your child's device. Therefore, we have prepared an app that works in conjunction with FamiSafe Kids (called FamiSafe Kids Plus), which is specifically designed to manage the relevant permissions and data. Please follow the instructions, visit [connect.famisafe.com](http://connect.famisafe.com), and download the product package to your child's device.



Step 3: Just like the previous Kid's app, you will need to grant FamiSafe Kids Plus certain access permissions to ensure its smooth operation: (1) Device administrator permission; (2) Call log permission, (3) Phone permission, (4) SMS permission.

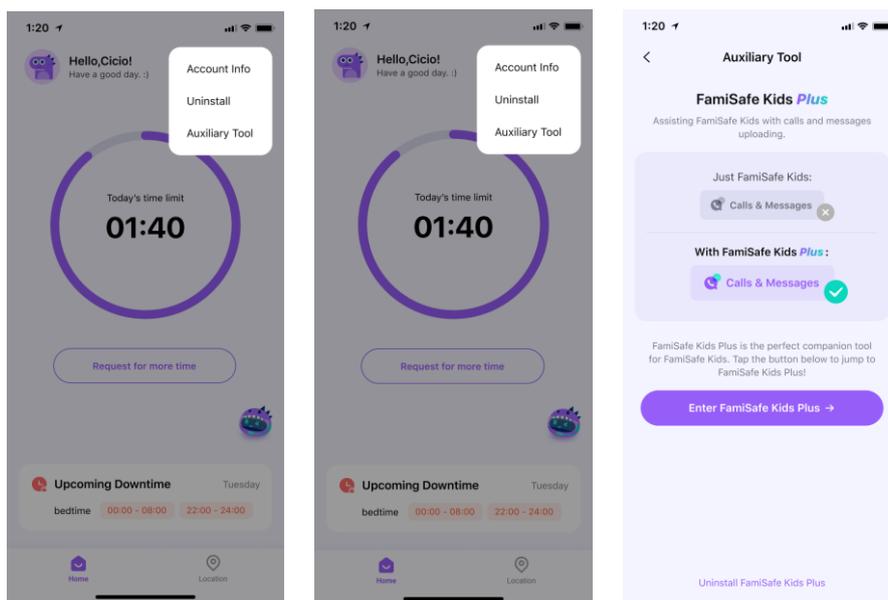


FamiSafe Kids Plus has a distinctive feature: the app's logo and entry are hidden by default on the child's device home screen. If you need to open this app, you can invoke it through the button on the page where it was originally downloaded.

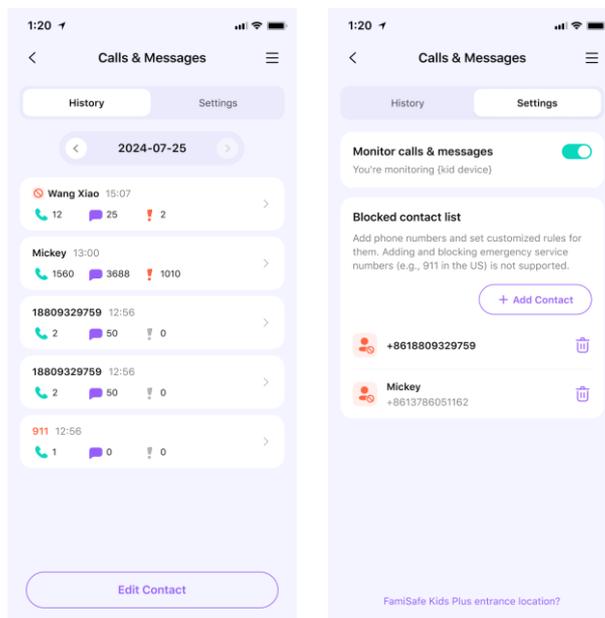


In other cases, if you wish to open FamiSafe Kids Plus, you can visit FamiSafe Kids, tap the settings button at the top right corner, select Auxiliary Tool, and verify your identity using your own account password or the Pin code to unlock the parent's app. Once authenticated, you

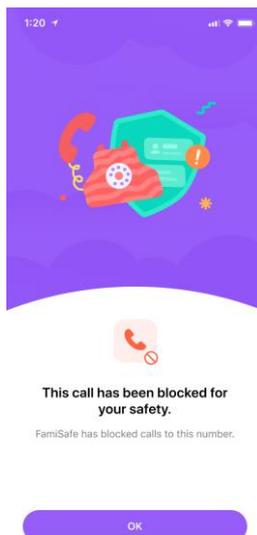
will be able to see the button to open FamiSafe Kids Plus.



Step 4: After ensuring that the settings on your child's device are complete, you can return to the FamiSafe App on your own phone to proceed with operations. You can view your child's call and message logs here, and block specific numbers as needed.



Please note that emergency numbers in various countries and regions (such as 911 in the United States) will never be blocked under any circumstances. For children, if they attempt to communicate with a number that has been blocked, FamiSafe Kids Plus will generate an overlay page to prevent the child from answering the call.



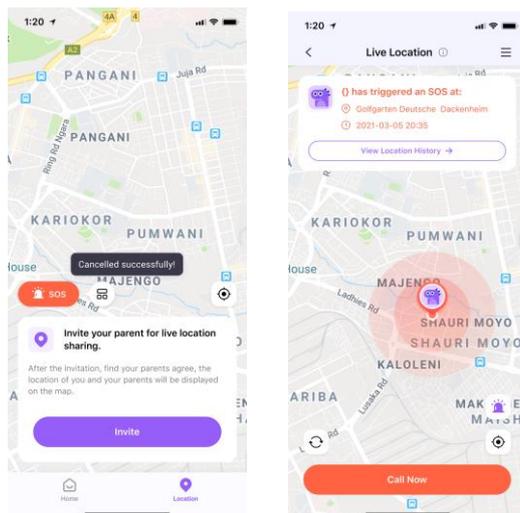
### 3.1.18 SOS Alerts

#### **What you can do with FamiSafe's SOS Alerts:**

Children can find the SOS alert button on their mobile phones to send a distress signal to parents in emergency situations. Once triggered, the parent's phone will receive a highly noticeable alert, and they will be able to view the geographical location where the child activated the SOS alert.

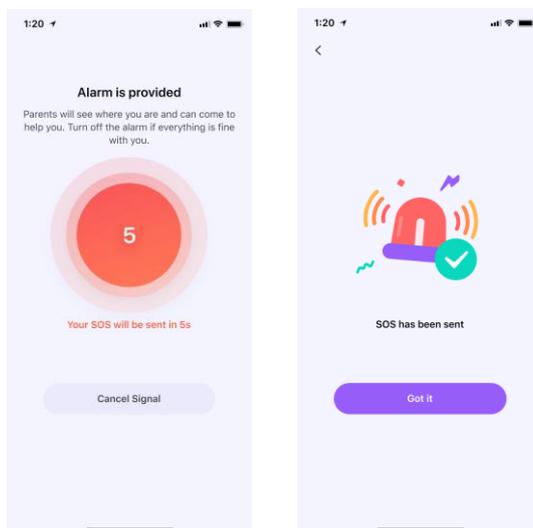
#### **Where you can find the feature:**

The SOS trigger button is not located on the parent's app. Children can find this conspicuous red button by tapping on "Location" in the bottom navigation bar of the FamiSafe Kids App. Therefore, in case of necessity, parents are advised to assist their children in learning how to use this feature.



### How to use:

Step 1: In situations where a child requires immediate assistance from a parent, they can trigger an alert by clicking the SOS button. There is a 5-second cooldown period after each trigger, during which the child can cancel the alarm at any time. Once the cooldown period is over, the alert will be immediately pushed to the parent's device, and the parent will receive a highly noticeable alert sound.



Step 2: For easy access to the SOS button, we support adding it as a widget to the home screen.

For Android devices, please follow these steps:

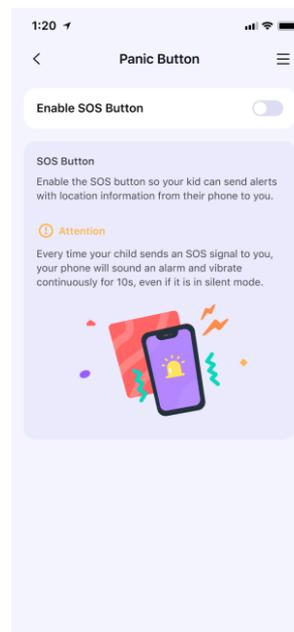
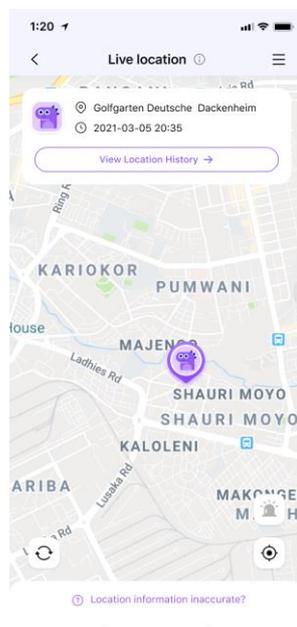
- (1) On a Home screen, touch and hold an empty space.
- (2) Tap Widgets.
- (3) Find the widget of FamiSafe.
- (4) Touch and hold the widget. You'll get images of your home screens. Then you can slide the

widget to where you want it, and finally lift your finger.



Step 3: If you feel that frequent use of this feature by your child might cause you disturbance, you can turn off the SOS feature on FamiSafe Kids from the parent's app at any time. The method to turn off the feature is as follows:

- (1) Tap on Live Location in the FamiSafe App,
- (2) Locate the alarm button at the bottom right corner,
- (3) Switch off the toggle for the feature. Once the toggle is turned off, the child will no longer be able to access the red SOS button.



## 3.2 Manage kid's iOS device

For iOS devices, FamiSafe supports up to 17 features: (1) Screen time, (2) Instant block, (3) App Rules, (4) Screen Viewer, (5) Activity Report, (6) Browser History, (7) Web Filter, (8) iOS Restrictions, (9) Safe Search, (10) Live Location, (11) Location History, (12) Geofences, (13) Inappropriate Pictures, (14) Driving Report, (15) Calls & Messages, (16) SOS Alerts.

Please take extra care to note that the functions available to you may vary depending on the pairing method you use. For details, please refer to the table below.

	Basic Pairing	FamiSafe Connect
Location Service (Live Location, Location history, Geofence, Driving Report)	√	√
YouTube Detection	√	√
Screen Viewer	√	√
Inappropriate Pictures	√	√
Safe Search & Web Filter	√	√
App Rules	×	√
Screen time	×	√
iOS Restrictions	×	√
Browser History	×	√

Let's see how to set up rules and configure rules for the above-mentioned features.

### 3.2.1 Screen time

#### What you can do with FamiSafe's Screen Time:

Provide 4 types of screen usage reports: Daily, 7 Days, 15 days, and 30 days for parents.

Set up a screen time limit for the devices.

Check how much time has been spent on one specific app or one type of apps.

Set up Downtime to block the chosen app during a particular time or at specific locations.



**Where you can find the feature:**

Dashboard or Features -> Screentime

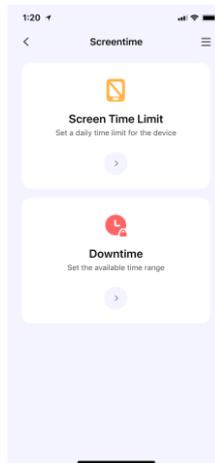
**How to use:**

Step 1: Locate the entry for the Screentime feature.

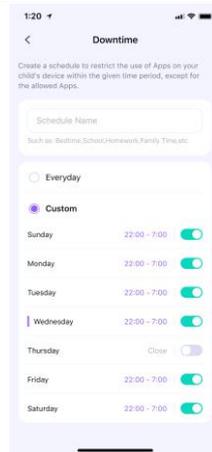
Step 2: Select the type of rule you wish to set—either Downtime or Screen Time Limit.

Downtime refers to the period during which phone usage is restricted, which is ideal for setting during times when children should be sleeping or studying. Screen Time Limit, on the other hand, refers to the total daily duration that children are allowed to use their phones, helping to prevent excessive screen time engagement.

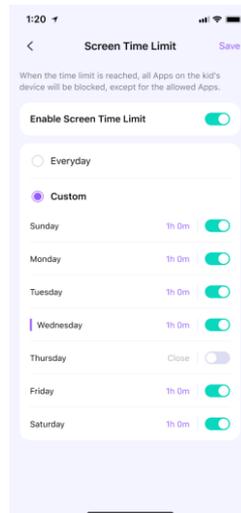
If you wish to set Downtime, please proceed to Step 3; if you intend to set a Screen Time Limit, please skip directly to Step 4:



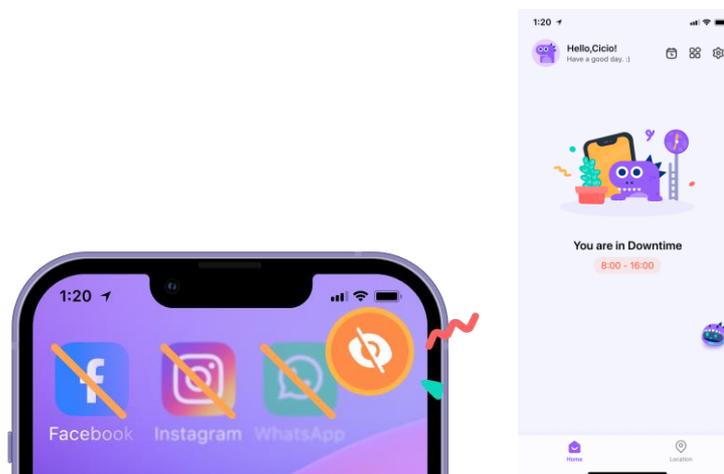
Step 3: For Downtime, first enter or choose a name for the Downtime. Then set a time period to apply the schedule for a specific time (Choose the Start Time and End Time). You can choose to use the same schedule for every day or customize the schedule for different periods of different dates.



Step 4: For the Screen Time Limit feature, once the toggle is switched on, you can set a daily usage limit for your child's screen time. You can choose to use the same time limit for every day or customize the time limit for different dates.

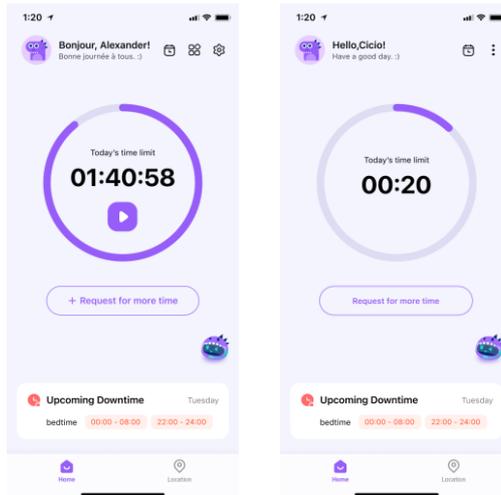


Step 5: When your child reaches the time limit and Downtime, the apps on their device will disappear (the App will not be found on the home screen), which is a normal occurrence.

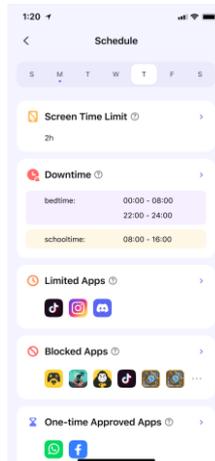




For Downtime, a child's device will automatically unlock during the time periods that are set to allow usage. If the device does not unlock automatically, the child can tap on "Repair unexpected lock" at the top right corner of the screen to initiate a self-service unlock process. For the Screen Time Limit feature, the child's device will be locked by default. The child needs to open FamiSafe Kids, tap on the countdown to unlock the phone, and pause the countdown when they do not need to use the phone to avoid unnecessary time consumption.



Regardless of the type of restriction, children can request additional time from their parents. Parents can manage these requests from the Notice section.

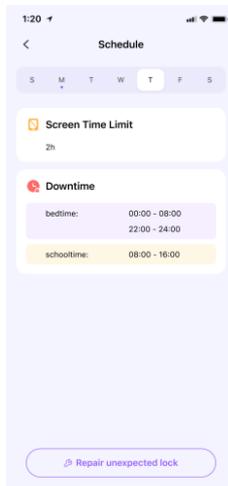


Step 6: Please note that Allowed apps will not be subject to any of the restrictions. However, for the Screen Time Limit, the duration spent on Allowed apps will count towards the total available screen time.

Step 7: Finally, you can review the time rules set for your child in the Schedule section of the Dashboard. The entrance to Schedule will also be displayed on the home page of the child's



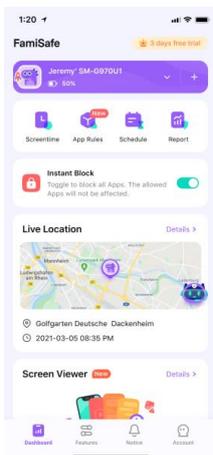
app, making it convenient for you and your child to jointly establish a good habit of mobile phone usage.



### 3.2.2 Instant Block

#### What you can do with FamiSafe's Instant Block:

Block all apps on one tap by using the Instant Block feature. However, please note that apps such as telephone, which have been added to the “Allowed Apps”, will not be affected by the instant block feature, and children can still use them.



### 3.2.3 App Rules

#### What you can do with FamiSafe's App Rules:

Review the apps installed on the child's device along with their corresponding detailed information.



Apply management to the apps, including blocking, setting them as whitelisted, and setting time limits.

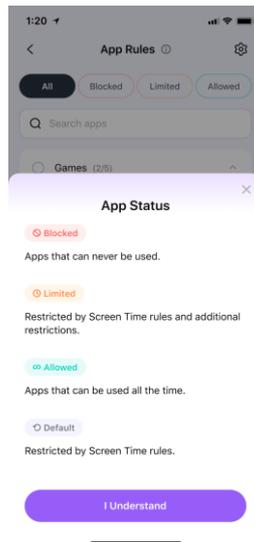
**Where you can find the feature:**

Dashboard or Features -> App Rules

**How to use:**

Step 1: Locate the entry for the App Rules feature.

Step 2: Browse through the apps installed on the child's device to assess if there is a need to set rules. Generally, we recommend focusing on apps that are age-rated 17+, especially those related to dating, gaming, and social networking. For educational and learning software, if necessary, you can set them as part of the Allowed apps list, ensuring that such apps will not be restricted along with others.



Step 3: You can view your established rules in the Schedule section of the Dashboard.

Additionally, you have the flexibility to adjust the rules you've set at any time.

### 3.2.4 Screen Viewer

**What you can do with FamiSafe's Screen Viewer:**

Capture the screen activity of your child's device in the form of images.

Support for manually obtaining instant screenshots and automatically obtaining screenshots at intervals (every 5-30 minutes).

Identify inappropriate content in the screenshots and trigger alerts.

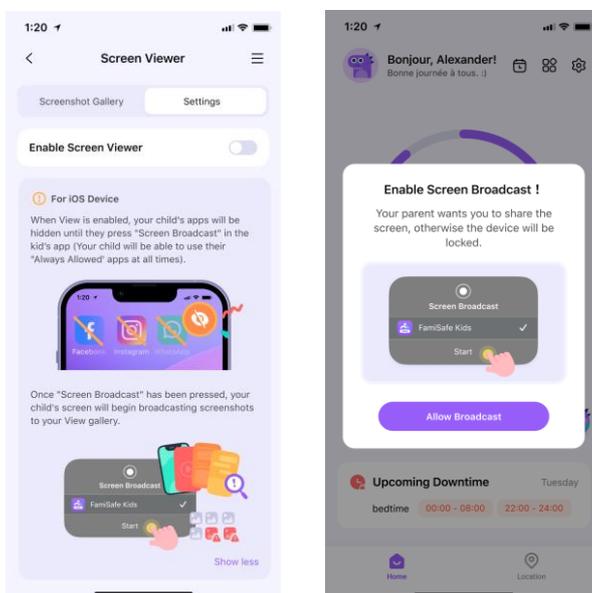


**Where you can find the feature:**

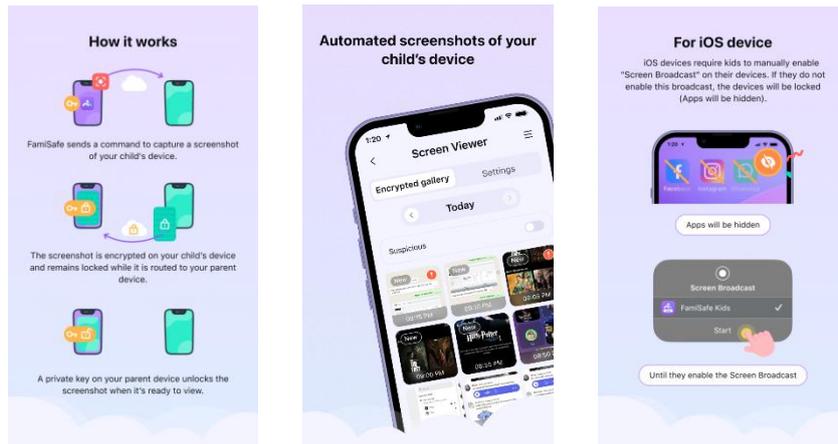
Dashboard or Features -> App Rules

**How to use:**

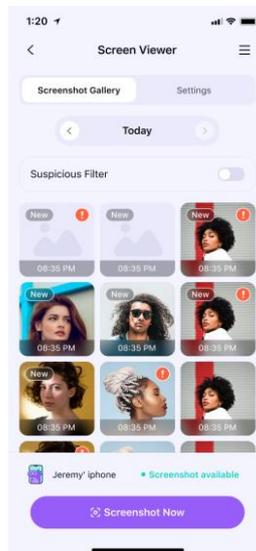
Step 1: Navigate to the Screen Viewer feature's internal page and toggle the switch to activate the function. Please note that once activated, your child's phone will be immediately locked, and all apps except those on the Allowed list will be hidden from the home screen. The child will need to open FamiSafe Kids and follow the on-screen guidance to enable the "Broadcast" permission to resume normal use of the phone. If the Broadcast is functioning properly, FamiSafe Kids can capture the content of the device's screen.



Step 2: You can opt to capture a screenshot immediately or tap on Settings to establish a schedule for periodic screenshot capture. Please note that the prerequisite for capturing the screen is that the child's phone is in use. If the child's phone is locked, an indicator will show that the device is not in use.



Step 3: If your child is browsing content with a high degree of skin exposure that is considered sensitive and captured by Screen Viewer, this screenshot will be marked with an exclamation point for your reference.



### 3.2.5 Activity Report

#### What you can do with FamiSafe's Activity Report:

Check the daily phone usage details in a timeline format.

Provide information about when and what apps are used, or which websites are visited.

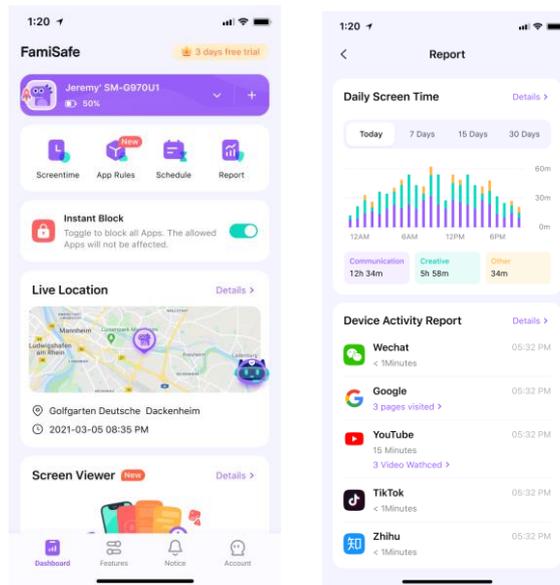
Check the activity report history of previous dates. FamiSafe will store activity record of the previous 3 months.

#### Where you can find the feature:

Dashboard -> Report -> Activity Report



## Features -> Activity Report



### 3.2.6 Browser History

#### What you can do with FamiSafe's Browser History:

View your child's browser history.

Set visited websites as an exception to be blocked or allowed.

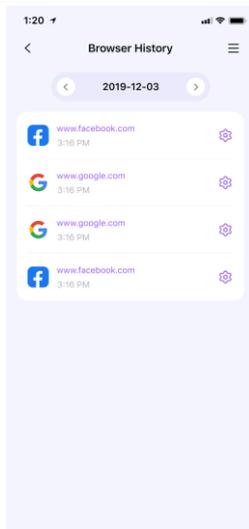
#### Where you can find the feature:

Dashboard -> Report -> Recent Browser History

Features -> Browser History

#### How-to-Use:

Step 1: Locate the entry for Browser History and scroll through to view the details of the websites your child has visited.



Step 2: Tap the icon beside the website address to set the website as an exception, and you can choose to block or allow it on your kid's iPhone.

Step 3: Tap on the "<" or ">" to check browser history of the previous/next day or tap on the date to check the history of a specific day.

## 3.2.7 Web Filter

### What you can do with FamiSafe's Web Filter:

Block websites by category, FamiSafe's database has more than 10 categories of websites.

Parents can block the category they do not want their kids to access.

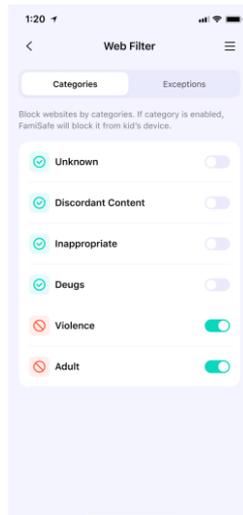
Block or allow websites by adding Exceptions.

### Where you can find the feature:

Features -> Web Filter

### How-to-Use:

Step 1: Launch FamiSafe > Tap Features > Tap Web Filter



Step 2: Under Categories, toggle on the switch next to the website category you would like to block.

Step 3: Under Exceptions, tap Add Exception to add a website, choose whether to block or allow access to it.

## 3.2.8 iOS Restrictions

### What you can do with FamiSafe's Web Filter:

For the iOS system, implement a series of restrictions, including:

Preventing the uninstallation of apps.

Preventing the installation of apps (resulting in the disappearance of the App Store icon).

Prohibiting in-app purchases.

Blocking suspicious content in the Books app.

Restricting ad tracking.

Limiting the use of iMessage (phone calls and text messages are not affected).

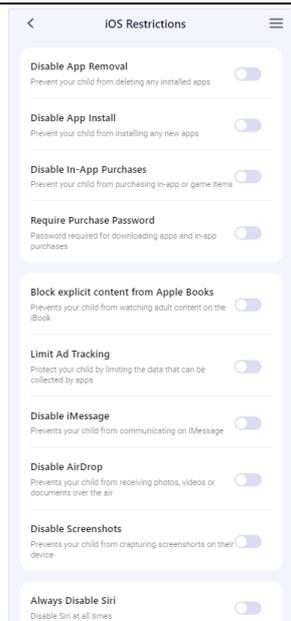
Prohibiting Airdrop.

Prohibiting screen capture.

Prohibiting the use of Siri.

Preventing password changes.

Preventing factory reset.



**Where you can find the feature:**

Features -> iOS Restrictions

**How-to-Use:**

Step 1: Launch FamiSafe > Tap Features > Tap iOS Restrictions

Step 2: Select the content you wish to manage, toggle the corresponding switch, and the feature will take effect.

### 3.2.9 Safe Search

**What you can do with FamiSafe's Safe Search:**

Automatically filter explicit content from Google and Bing search results.

**How-to-Use:**

Step 1: Tap Features on the navigation bar > Tap Safe Search.

Step 2: Turn the toggle next to Enable Safe Search to enable the feature.

### 3.2.10 Live Location

**What you can do with FamiSafe's Live Location:**

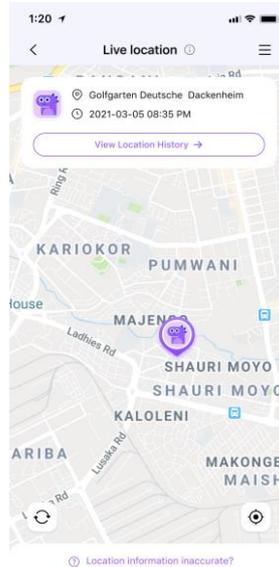
You can check the current location of your kid's device using FamiSafe's real-time location feature.

**How-to-Use:**



Step 1: Real-time location will display under Home, or you can go to Features > Realtime Location to check.

Step 2: Tap on the Refresh icon on the right top corner to refresh your kid's location.



### 3.2.11 Location History

#### What you can do with FamiSafe's Live Location:

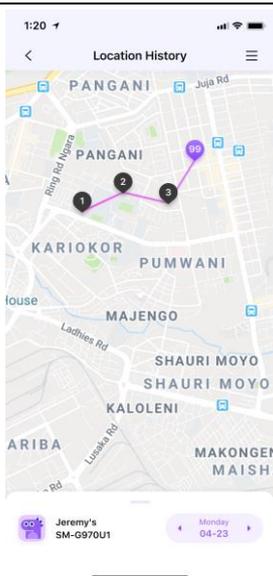
FamiSafe's Location History feature allows you to check where your kids have been and view location history of the past 30 days.

#### How-to-Use:

Step 1: Tap Features and then tap Location History.

Step 2: You can check the location history in timeline form.

Step 3: Tap on "<" or ">" to check the location history of the previous or next day. Or tap on the date to choose the date you would like to check.



### 3.2.12 Geofences

#### What you can do with FamiSafe's Geofence:

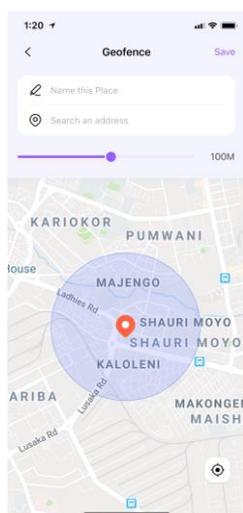
You can set up a specific area to get notified when kids enter or leave the area using FamiSafe's Geofences.

#### How-to-Use:

Step 1: Tap Features > Geofences.

Step 2: Tap Add to add a geofence. Enter a name for the geofence and search for the location you would like to set as a geofence.

Step 3: Choose the range you would like to apply to the geofence area and tap Save.



Step 4: You will get notified under Notice when your kids enter or leave the area you set up.

## 3.2.13 Inappropriate Pictures

### What you can do with FamiSafe's Inappropriate Pictures:

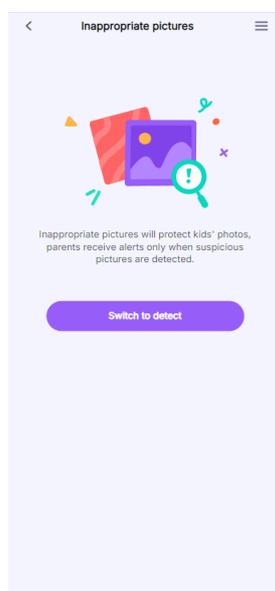
Detect photos in your kid's album that contain adult content.

The detected photo will be uploaded to the parent's end for further review.

### How-to-Use:

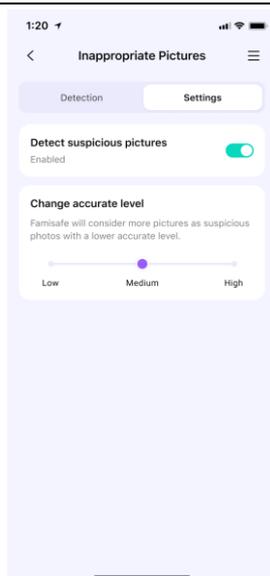
Step 1: Tap Features and then tap Inappropriate Pictures.

Step 2: Turn the toggle on next to Enable the switch to detect to monitor suspicious pictures on your kid's device.



Step 3: Tap on the setting icon on the right top corner and then tap Settings.

Step 4: Choose the accurate level. The higher level you set up, the fewer photos will be considered suspicious.



Step 5: You can manage suspicious photos by tapping on the setting icon > Edit.

Step 6: Select the photo you would like to delete and tap the dustbin icon on the right top corner.

### 3.2.14 Driving Report

#### What you can do with FamiSafe's Driving Report:

Get detailed insights into your teen's driving behavior. Check information like the highest speed, number of over speeds, hard braking, and more for each single driving record.

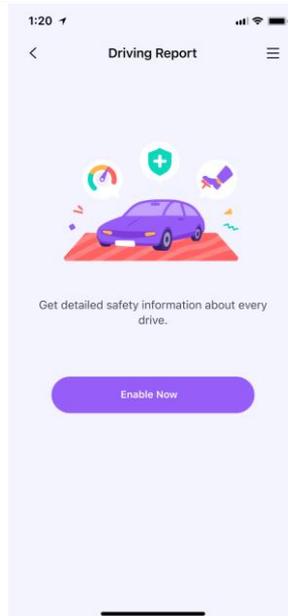
View the driving routine of each trip.

Please be aware that this feature is not only triggered when your child is driving a vehicle. If your child is a passenger, the travel trajectory while riding in a vehicle will also be uploaded as a driving report, and it will monitor whether the vehicle has exceeded speed limits or made any hard braking maneuvers.

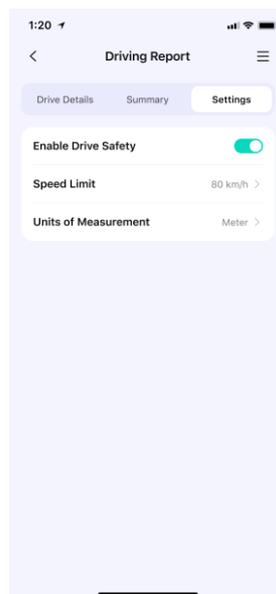
#### How-to-Use:

Step 1: Tap Features > Driving Report.

Step 2: Tap Enable to enable the feature and get to know your kid's driving behaviors.

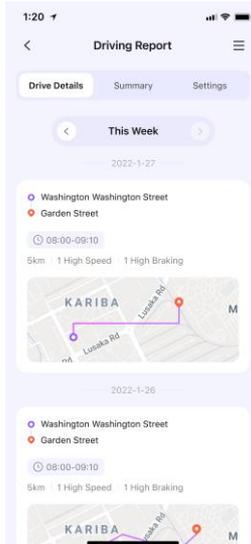


Step 3: Set the speed limit so that FamiSafe will record the number of over speeding.



Step 4: Tap the Driving Details to view the driving information of each trip.

Step 5: Tap Weekly Summary to view the weekly report. You can tap the < or > to view the report of past weeks.



### 3.1.15 Calls & Messages

#### What you can do with FamiSafe's Calls & Messages:

FamiSafe collects messages and call logs (including iMessage) from the child's device, displaying them on a timeline for parents.

Monitor messages for inappropriate content and notify parent users accordingly.

#### Where you can find the feature:

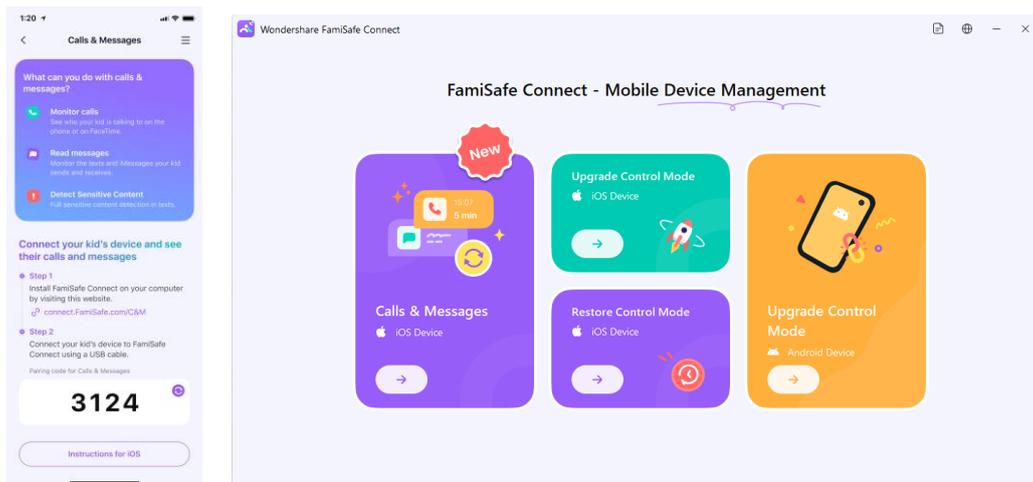
Features -> Calls & Messages

#### How-to-Use:

Step 1: Launch FamiSafe > Tap Features > Tap Calls & Messages

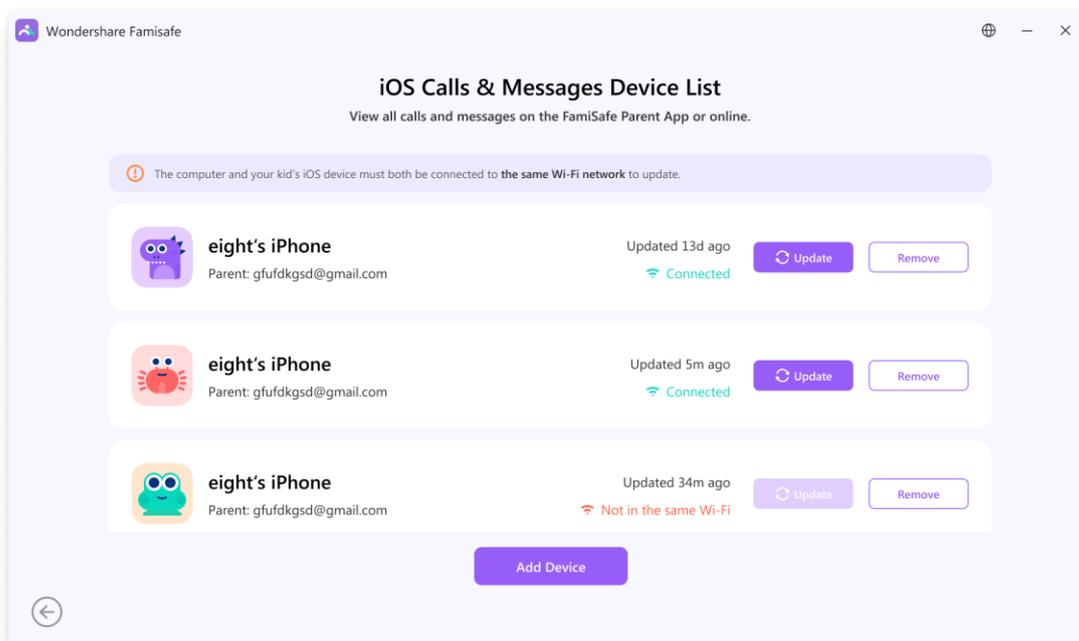
Step 2: For the first backup of your child's message data, you will need to obtain your child's phone and prepare a data cable to connect it. The normal operation of this feature requires the use of FamiSafe Connect, and the device you wish to monitor must have previously been upgraded with the control mode by FamiSafe Connect.

Step 3: Open FamiSafe Connect on your computer and click on the Calls & Messages entry for iOS devices. Enter the four-digit matching code from the parent's app into FamiSafe Connect to complete the pairing. If prompted that the MDM certificate is not installed after entering the matching code, this indicates that you need to first complete the upgrade of the control mode. You can click on "Upgrade Control Mode" in FamiSafe Connect to proceed with the operation.



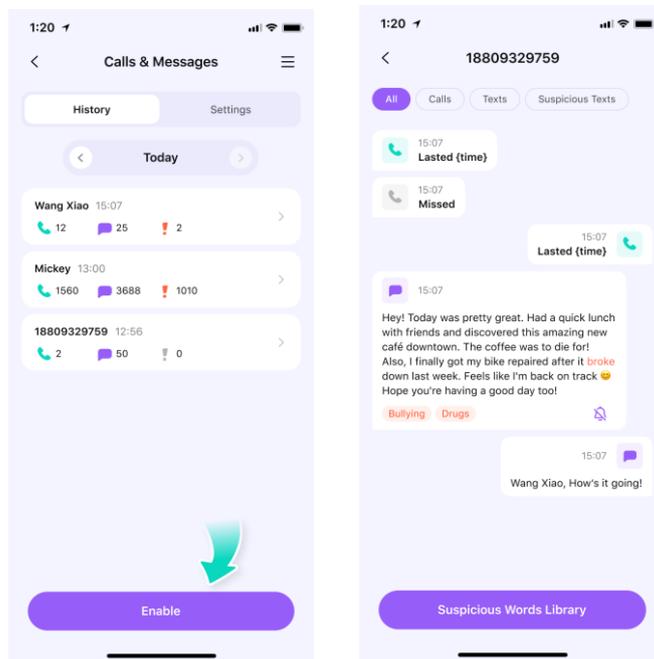
Step 4: You will need to enter a password to unlock your child's device, and then follow the instructions provided by FamiSafe Connect to proceed. Typically, the initial backup requires a longer time, so please be patient and wait.

Step 5: After the initial backup is completed, if your child's device and the computer are connected to the same Wi-Fi network, the data will be continuously synchronized and updated. The default frequency for automatic updates is once every hour. If the frequency of automatic updates does not meet your needs, you can open FamiSafe Connect on your computer at any time for manual synchronization. However, this also requires that your child's device and the computer are on the same Wi-Fi network.



Step 6: Once all the settings are successfully completed, you can return to the FamiSafe App

on your mobile device and monitor your child's text messages and call logs in real time during your day-to-day activities.



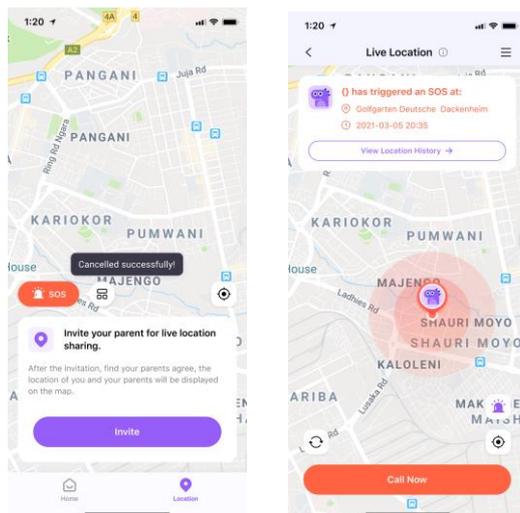
### 3.1.16 SOS Alerts

#### What you can do with FamiSafe's SOS Alerts:

Children can find the SOS alert button on their mobile phones to send a distress signal to parents in emergency situations. Once triggered, the parent's phone will receive a highly noticeable alert, and they will be able to view the geographical location where the child activated the SOS alert.

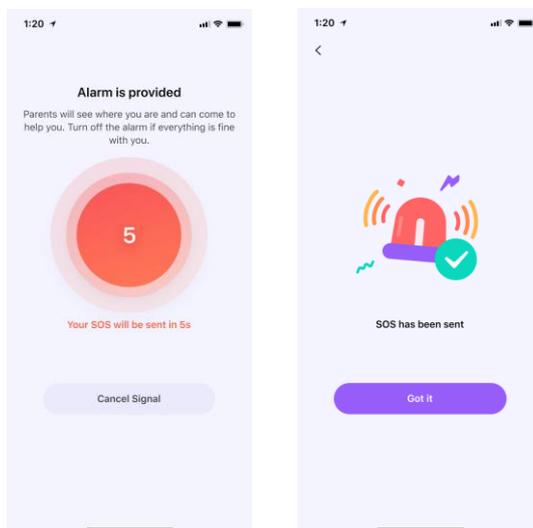
#### Where you can find the feature:

The SOS trigger button is not located on the parent's app. Children can find this conspicuous red button by tapping on "Location" in the bottom navigation bar of the FamiSafe Kids App. Therefore, in case of necessity, parents are advised to assist their children in learning how to use this feature.



### How to use:

Step 1: In situations where a child requires immediate assistance from a parent, they can trigger an alert by clicking the SOS button. There is a 5-second cooldown period after each trigger, during which the child can cancel the alarm at any time. Once the cooldown period is over, the alert will be immediately pushed to the parent's device, and the parent will receive a highly noticeable alert sound.



Step 2: For easy access to the SOS button, we support adding it as a widget to the home screen.

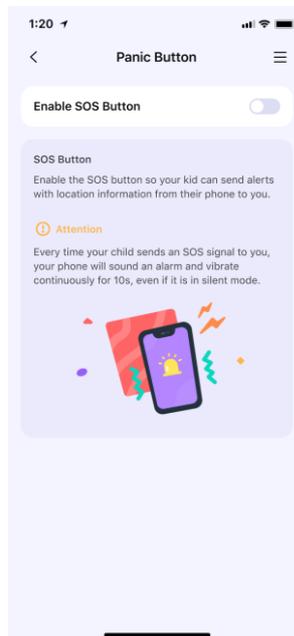
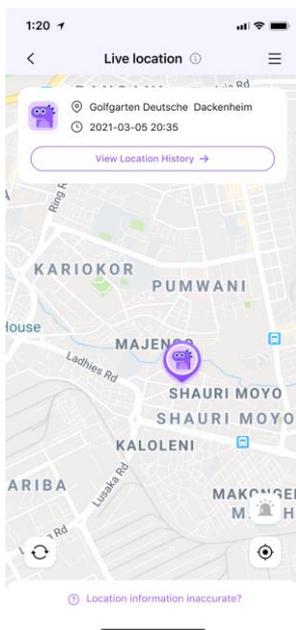
For Android devices, please follow these steps:

- (1) From the Home Screen, touch and hold a widget or an empty area until the apps jiggle.
- (2) Tap the Add button “+” in the upper-left corner.
- (3) Select the widget of FamiSafe, choose a widget size, then tap Add Widget.
- (4) Tap Done.



Step 3: If you feel that frequent use of this feature by your child might cause you disturbance, you can turn off the SOS feature on FamiSafe Kids from the parent's app at any time. The method to turn off the feature is as follows:

- (1) Tap on Live Location in the FamiSafe App,
- (2) Locate the alarm button at the bottom right corner,
- (3) Switch off the toggle for the feature. Once the toggle is turned off, the child will no longer be able to access the red SOS button.



## **4. How to uninstall FamiSafe**

### **4.1 Uninstall FamiSafe from parent's devices**

#### **4.1.1 Uninstall FamiSafe from parent's Android device**

The procedure of uninstalling app is slightly different on different brands of Android devices.

To avoid confusion, we recommend the following method that works on most Android devices:

1. Open Settings.
2. Tap on Apps or Application manager.
3. Tap on FamiSafe. You may need to scroll to find it.
4. Tap Uninstall.

#### **4.1.2 Uninstall FamiSafe from parent's iOS device**

For iOS 14 and previous OS.

1. Tap and hold on the FamiSafe icon on the home page until the icon starts to wiggle.
2. Click on the "x" icon in the upper left of FamiSafe.
3. Delete FamiSafe from your iOS device.

For iOS 14 and later version:

1. Tap and hold on the FamiSafe icon on the home page until the icon starts to wiggle.
2. Click on the "x" icon in the upper left of FamiSafe.
3. Choose Delete App to remove the app from the device.

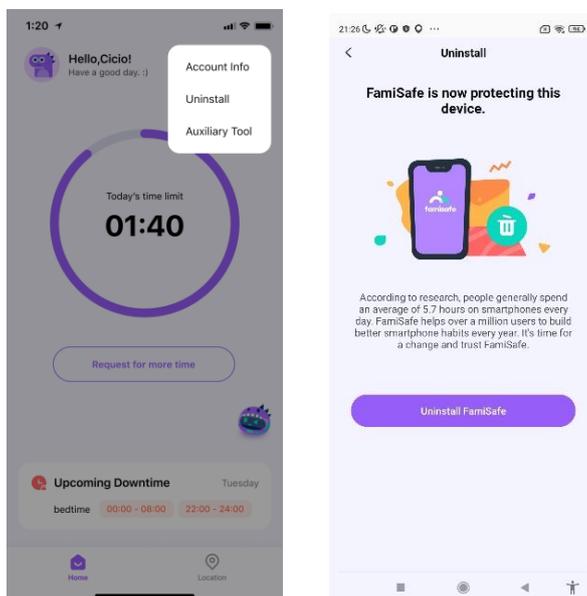
### **4.2 Uninstall FamiSafe from kid's device**

#### **4.2.1 Uninstall FamiSafe Kids from kid's Android devices**

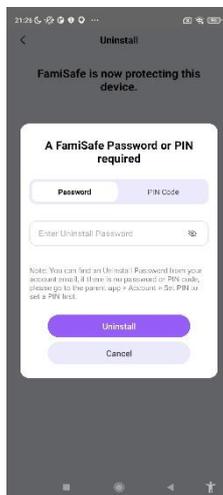
To prevent kids from uninstalling FamiSafe Kids from their Android devices without parent's consent, we have added uninstall protection for FamiSafe Kids. Here is a detailed guide to uninstall FamiSafe Kids from kid's Android device.



1. Open FamiSafe Kids.
2. Tap on Uninstall.



3. Enter your FamiSafe account password. You can choose to enter your own FamiSafe account password (the credentials used to log in to the parent's app), or you can enter the PIN code that has been set in the parent's app (found at: Account—>PIN set).



4. Tap on OK on the pop-up window, and FamiSafe app will be uninstalled on your child's device.

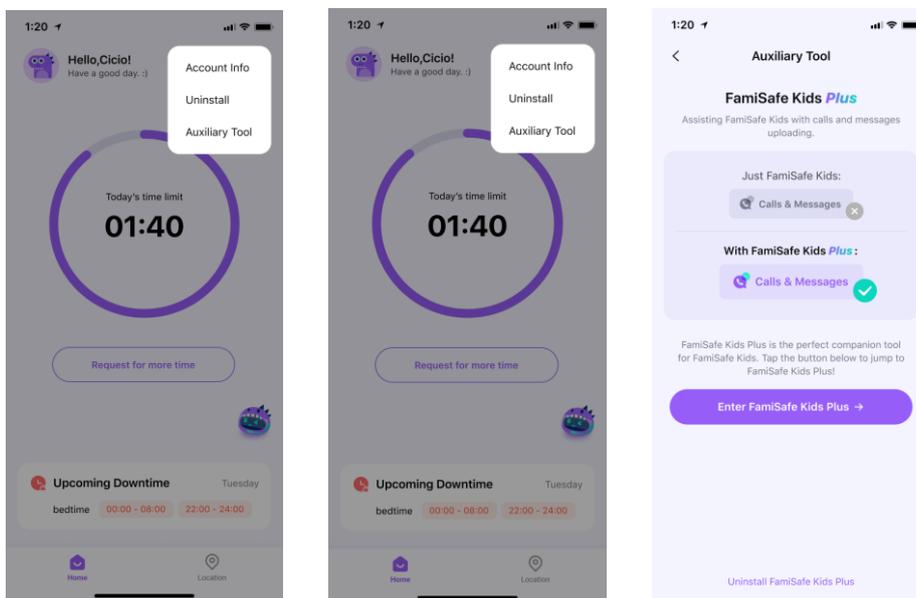
## 4.2.2 Uninstall FamiSafe Kids Plus from kid's Android devices

FamiSafe Kids Plus is an auxiliary tool launched after version 8.0, primarily designed to assist users in obtaining call and message information from their child's device and to block necessary accounts as required.



Under normal circumstances, FamiSafe Kids Plus also has a mechanism to prevent children from uninstalling it, and it cannot be directly removed by long-pressing the app icon. Additionally, since the logo for FamiSafe Kids Plus is hidden by default, to uninstall it normally, please follow the instructions provided below:

If you only wish to uninstall FamiSafe Kids Plus: After entering FamiSafe Kids, tap the settings button at the top right corner, select "Auxiliary Tool," and enter the parent's account password or the Pin code to unlock the parent's app. You will then see the button to uninstall FamiSafe Kids Plus.

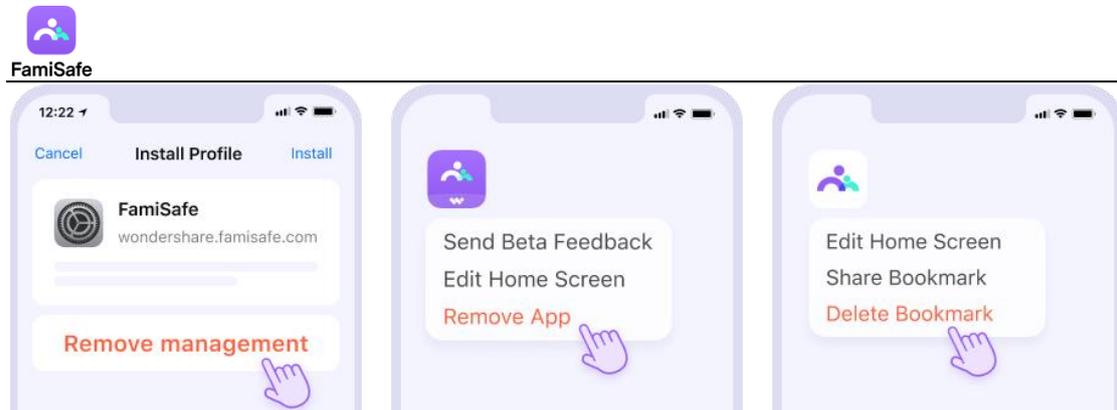


If you wish to remove not only FamiSafe Kids Plus but also FamiSafe Kids: You can follow the steps to uninstall FamiSafe Kids from the child's Android device as outlined in the instructions for "Uninstalling FamiSafe Kids." Once FamiSafe Kids has been successfully uninstalled, the anti-uninstall mechanism for FamiSafe Kids Plus will no longer be active, and you can remove it directly.

### 4.2.3 Uninstall FamiSafe Kids from kid's iOS devices

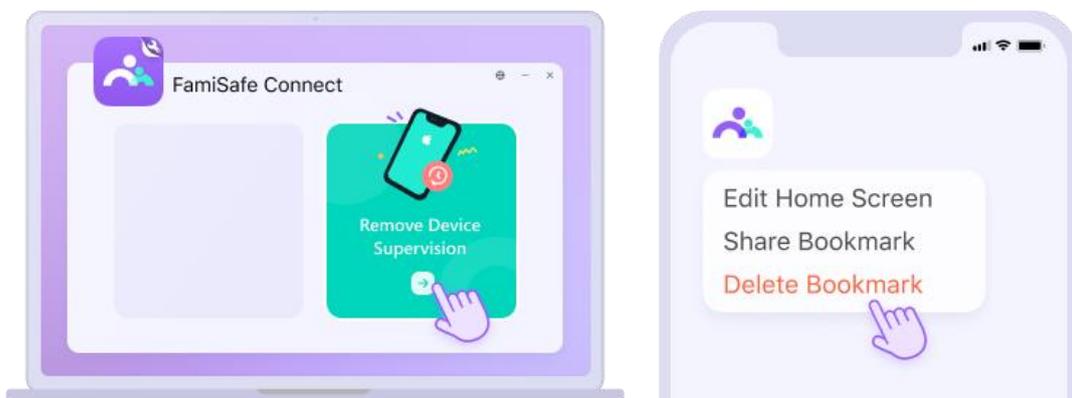
Situation 1: Never used FamiSafe Connect on the computer for upgrading supervision.

First, you need to delete the FamiSafe profile in Settings > General > Device Management menu. Then if the FamiSafe Kids icon still appears on the home screen, you can uninstall it by long-pressing. If there is a white icon (web bookmark) also, delete it in the same way.



Note: If you need to reinstall FamiSafe on your kid's iOS device, please make sure you have deleted both the app and the MDM file from the device first. After that, you can reinstall FamiSafe from App Store and follow the on-screen instruction to reinstall the MDM file.

Situation 2: Once used the FamiSafe Connect on the computer for upgrading supervision. You need to use FamiSafe Connect on your computer to remove device supervision. If there is a white icon (web bookmark) on the home screen, you can delete it by long-pressing.



Note: If you need to reinstall FamiSafe on your kid's iOS device, please make sure you have deleted both the app and the MDM file from the device first. After that, you can reinstall FamiSafe from App Store and follow the on-screen instruction to reinstall the MDM file.

#### 4.2.4 Uninstall FamiSafe Kids from kid’s Kindle Fire devices

Here are the steps to uninstall FamiSafe from kid’s Kindle Fire device:

For Amazon Fire HD 6 and higher,

1. From the Home screen, open Setting and deactivate FamiSafe’s Device Administrator Permission;
2. Choose “App & Games”;
3. Select “Manage AllApplications”;



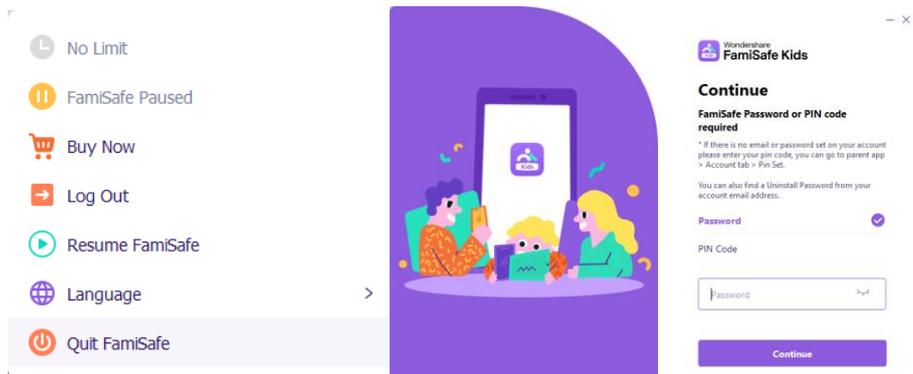
4. Swipe right to show “All” apps;
5. Select FamiSafe and tap “Uninstall”.

For older devices:

1. Tap on setting icon on the Home page, deactivate FamiSafe’s Device Administrator Permission first to uninstall it.
2. Select “Applications”;
3. Set the filter to “All Applications”, then choose FamiSafe;
4. Tap Uninstall to uninstall the app.

## 4.2.5 Uninstall FamiSafe Kids from kid’s Windows devices

1. Click the FamiSafe Kids icon in the lower right corner of the taskbar.
2. Click Quit FamiSafe Kids. Enter the password of your FamiSafe user account to continue, and close the FamiSafe program.



3. Go to Control Panel and select Uninstall or Change Programs.
4. Choose Wondershare FamiSafe and click Uninstall. Follow the prompts and click Next to finish the uninstallation.

## 4.2.6 Uninstall FamiSafe Kids from kid’s Mac devices

1. On your kid's Mac, go to Library > Application Support > Famisafe > bin and find FamisafeUninstall.app
2. Launch the FamisafeUninstall application.
3. You will need to enter the Mac password on the popup window to continue.
4. You will find a program named FamiSafe Uninstall on the Dock. Click it.



FamiSafe

---

5. Enter your FamiSafe account's password on the pop-up window for verification.
6. Click Continue.
7. FamiSafe is uninstalled from your kid's Mac.

# **The Most Reliable Parental Control App**

<https://famisafe.wondershare.com/>